# Operating Agencies

### **HEALTH AND WELFARE**

Department of Community and Human Services	15-2
Alexandria Health Department	15-35
Other Health Activities	15-54

**Mission Statement:** The Department of Community and Human Services provides effective and essential safety net services that measurably improve or maintain the quality of life for Alexandrians.

FY 2014 Proposed Budget Summary Table and Highlights				
	FY 2012	FY 2013	FY 2014	% Change
Expenditure By Classification	Actual	Approved	Proposed	2013-2014
Personnel	\$49,535,830	\$52,312,965	\$53,063,182	1.4%
Non-Personnel	37,850,675	36,905,278	37,338,280	1.2%
Capital Goods Outlay	128,334	152,677	193,418	21.1%
Interfund Transfer to Capital Improvement Program	575,000	0	0	0.0%
Total Expenditures	\$88,089,839	<u>\$89,370,920</u>	\$90,594,880	1.4%
Sources of Funds				
Internal Services	\$49	\$149,647	\$190,388	21.4%
Special Revenue Funds	38,988,504	38,495,665	39,379,159	2.2%
ARRA - Stimulus Fund	225,995	0	0	0.0%
Total Designated Funding Sources	\$39,214,548	\$38,645,312	\$39,569,547	<u>2.3%</u>
Net General Fund Expenditures	\$48,875,291	\$50,725,608	\$51,025,333	0.6%
Total Department FTE's	<u>582.4</u>	579.8	566.8	-2.3%

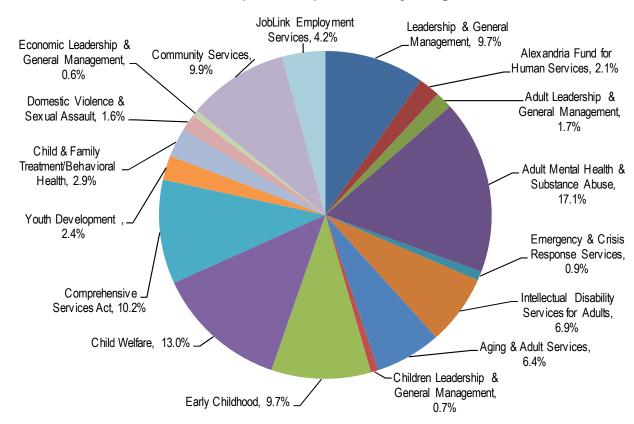
#### **Highlights**

- In the FY 2014 Proposed budget, expenditures from all funding sources increase by \$1,223,960 or 1.4%. The General Fund budget increases by \$299,725 or 0.6%.
- Personnel costs increase by a total of \$750,217 or 1.4%. This is the result of an increase of \$1,939,293 due to increases in benefit costs, the addition of a full-time grant funded position, the transfer of a position from the Health Department, and the 1% increase in the General Government pay scale to offset the 1% shift in the VRS contribution rate from the employer to the employee. This is the second year of a phased approach to bring the employee share of VRS to 5%. This increase was offset with a reduction of \$1,189,075 from the elimination of 14.25 full-time equivalent positions (FTEs).
- Non-Personnel costs increase by \$433,002 or 1.2%. Contracted services increased by \$575,633 due to increased restricted state and federal revenues of 167,742 for the Parent Infant Education Program, increased federal revenues of \$220,233 for the Head Start program, and a new grant award of \$207,668 for teen pregnancy and sexually transmitted infection prevention services. Current service adjustments for contracted services, maintenance agreements and office space rental total \$161,622. These increases were offset by \$265,765 in reductions described in detail at the end of this section on pages 15-30 through15-32 and other reductions totaling \$38,488 that brought budgeted non-personnel costs into alignment with anticipated grant awards.
- The budget includes a total personnel reduction of 13.0 FTE. Through the City's expenditure reduction plan DCHS reduced 16 positions equaling 14.25 FTE. This reduction is offset with the addition of 1.25 FTEs added during FY 2013 as a result of grant funds and one inter-departmental position transfer from the Health Department to more accurately reflect the position responsibilities.
- For details on the reductions realized by DCHS please see pages 15-30 and 15-32 of this section.

### **Selected Performance Measures**

	FY 2012	FY 2013	FY 2014
Selected Performance Measures	Actual	Approved	Proposed
% of objectives met as reported by Fund for Human Services grantees	90.0%	90.0%	90.0%
\$ Value of Benefit Programs and Energy Assistance	\$67,600,000	\$75,000,000	\$80,000,000
% of Benefit Program intake cases processed within State required time frames	92.0%	97.0%	91.0%
Average hourly wage full time per placement	\$15.00	\$15.00	\$15.00
% of CSA services in congregate care	13%	13%	13%
% of consumers served who will be maintained in the community without hospitalization	90.0%	90.0%	93.0%
% of discharged who are maintained in the community for 90+ days without subsequent			
Detox Services	80.0%	80.0%	80.0%
% of adults with intellectual disabilities who were able to reach some or all of their goals			
ov er the past y ear	85.0%	85.0%	90.0%
# of calls received on Sexual Assault and Domestic Violence Hotlines	2,200	1,550	1,538
% of children attending accredited or STAR rated child care centers	75.0%	60.0%	65.0%

#### FY 2014 Proposed Expenditure by Program



## **Program Level Summary Information**

### **Expenditure Summary**

	FY 2012	FY 2013	FY 2014	% Change
Expenditure By Program	Actual	Approved	Proposed	2013-2014
Administrative Services and Office of Strategic Initiatives and				
<u>Communication</u>				
Leadership & General Management	\$8,794,458	\$7,652,284	\$8,798,906	13.0%
Alexandria Fund for Human Services	2,020,594	2,033,259	1,911,264	-6.4%
Center for Adult Services				
Adult Leadership & General Management	1,349,144	1,384,301	1,520,804	9.0%
Adult Mental Health & Substance Abuse	14,654,718	15,802,603	15,528,371	-1.8%
Emergency & Crisis Response Services	837,827	839,830	798,780	-5.1%
Intellectual Disability Services for Adults	6,268,294	6,300,365	6,244,642	-0.9%
Aging & Adult Services	4,317,636	5,682,749	5,811,310	2.2%
Center for Children and Families				
Children Leadership & General Management	448,553	721,467	658,015	-9.6%
Early Childhood	9,662,072	8,476,297	8,781,350	3.5%
Child Welfare	11,371,502	11,931,264	11,737,675	-1.6%
Comprehensive Services Act	9,567,466	9,281,813	9,284,159	0.0%
Youth Development	1,857,561	1,987,075	2,173,256	8.6%
Child & Family Treatment/Behavioral Health	1,897,835	2,350,410	2,629,969	10.6%
Domestic Violence & Sexual Assault	1,483,699	1,534,168	1,463,472	-4.8%
Center for Economic Support				
Economic Leadership & General Management	623,479	595,706	525,819	-13.3%
Community Services and Benefits	8,929,236	8,711,709	8,924,986	2.4%
JobLink Employment Services	4,005,765	4,085,620	3,802,102	-7.5%
Total Expenditures	\$88,089,839	\$89,370,920	\$90,594,880	1.4%

# Program Level Summary Information Staffing Summary

	FY 2012	FY 2013	FY 2014	% Change
Authorized Positions (FTE's) by Program	Actual	Approved	Proposed	2013-2014
Administrative Services and Office of Strategic Initiatives and				
<u>Communication</u>				
Leadership & General Management	65.4	58.8	63.7	7.7%
Alexandria Fund for Human Services	0.0	0.0	0.0	N/A
Center for Adult Services				
Adult Leadership & General Management	15.0	13.9	13.9	0.0%
Adult Mental Health & Substance Abuse	156.4	155.2	147.3	-5.4%
Emergency & Crisis Response Services	6.5	6.5	6.5	0.0%
Intellectual Disability Services for Adults	62.6	64.0	63.0	-1.6%
Aging & Adult Services	31.3	30.5	32.5	6.2%
Center for Children and Families				
Children Leadership & General Management	3.5	6.3	5.5	-15.7%
Early Childhood	22.5	21.0	21.5	2.3%
Child Welfare	56.3	57.3	55.3	-3.6%
Comprehensive Services Act	3.0	3.0	3.0	0.0%
Youth Development	18.6	18.6	18.0	-3.3%
Child & Family Treatment/Behavioral Health	21.5	22.5	24.6	8.6%
Domestic Violence & Sexual Assault	13.8	14.1	14.3	1.4%
Center for Economic Support				
Economic Leadership & General Management	4.7	5.2	4.8	-7.7%
Community Services and Benefits	71.3	70.6	63.3	-11.6%
JobLink Employment Services	30.1	32.6	29.9	-8.8%
Total Full-Time Equivalents	582.4	579.8	566.8	-2.3%

The Department of Community and Human Services is budgeted for 566.8 full-time equivalent positions across four centers. Throughout the year, as client demand changes, there are reallocations of positions to maximize service delivery. The FY 2014 proposed budget compared to the FY 2013 approved budget reflects the reduction of 16 positions equaling 14.25 FTE. This reduction is offset with the addition of 1.25 FTEs added during FY 2013 as a result of grant funds and one inter-departmental position transfer from the Health Department to more accurately reflect the position responsibilities. Other fluctuations in programs are the result of the reallocation of existing personnel to reflect changes in service demand.

DCHS Program	ns and Activities	Dept Info
Leadership & Management Support Services  Leadership & General Management Facilities Management Technology Services Reimbursement, Quality Assurance & Program Evaluation Human Resources Strategic Initiatives & Communication Alexandria Fund for Human Services Children's Fund Youth Fund Community Partnership Fund Adult Leadership & General Management Leadership & Management Adult Mental Health & Substance Abuse Case Management Psychosocial Rehabilitation & Mental Health Vocational Services Psychiatric Services Outpatient Services Jail Services Detoxification Services Residential Services Emergency & Crisis Response Services Crisis Response and Assessment Intellectual Disabilities Services for Adults Support Coordination Services Residential Services Day Support and Vocational Services Aging & Adult Services Aging-In-Place Services Residential Placement & Assistance Older Adult Clinical Services	Children Leadership & General Management Leadership & Management Early Childhood Child Care Services Head Start Out of School Time Services Early Intervention Regulatory Services and Quality Improvement Child Welfare Child Protective Services Foster Care & Case Management Adoption Services Comprehensive Services Act CSA Coordination & Financial Management CSA Services Youth Development Youth Development Youth Development Child & Family Treatment/Behavioral Health Youth and Family Outpatient Services Community Wrap-Around Services Domestic Violence & Sexual Assault Domestic Violence & Sexual Assault Services Economic Leadership & Management Leadership & Management Community Services and Benefits Programs Benefits Programs and Emergency Services Homeless Prevention Homeless Services JobLink Employment Services Adult Employment	Department Contact Info 703.746.4900 http://alexandriava.gov/dchs  DCHS Department Head / Executive Director of the Community Services Board Michael Gilmore, Ph.D. 703.746.3400 mike.gilmore@alexandriava.gov  Suzanne Chis, 703.746.5700 Deputy Director & Director of Social Services  Lisa Baker, 703.746.3120 Chief Officer, Office of Strategic Initiatives & Communications  Jane Hassell, 703.746.3502 Chief Officer, Administrative Services  Dennis McKinney, 703.746.5990 Assistant Director for Economic Support  Deborah Warren, 703.746.3571 Assistant Director for Children & Families  Carol Layer, 703.746.3500 Assistant Director for Adult Services

## **Administration and Center for Outreach and Communication**

### **Leadership and Management Support Services Program**

The goal of Leadership & General Management is to apply administrative, technical, and management expertise to support the provision of effective and essential safety net services to Alexandrians.

	FY 2012	FY 2013	FY 2014
Program Totals	Actual	Approved	Proposed
% of Total Budget	10.0%	8.6%	9.7%
Total Expenditures	\$8,794,458	\$7,652,284	\$8,798,906
Less Revenues	\$1,349,863	\$776,695	\$859,482
Net General Fund Expenditures	\$7,444,595	\$6,875,589	\$7,939,424
Program Outcomes			
% of effectiveness measures met	84.1%	95.0%	90.0%

LEADERSHIP & GENERAL MANAGEMENT – The goal of Leadership and General Management is to			
provide overall administration and guidance, including financial management, information technology			
support, and operational oversight, to the Department to support the City's community and human	FY 2012	FY 2013	FY 2014
services system.	Actual	Approved	Proposed
Expenditures	\$3,590,128	\$2,351,220	\$2,729,373
FTE's	18.8	14.5	15.1
\$ of expenditures managed	\$88,089,839	\$89,370,920	\$90,594,880
% of total Department funding derived from special revenues (grants and fees)	44.5%	43.2%	43.7%
# of FTEs managed	582.4	579.8	566.8
Leadership & General Management as a % of total expenditures	4.1%	2.6%	3.0%

FACILITIES MANAGEMENT – The goal of Facilities Management is to provide efficient and cost-			
effective maintenance, including a preventive maintenance program, to all residential and office facilities of the Department.	FY 2012 Actual	FY 2013 Approved	FY 2014 Proposed
Expenditures	\$1,546,161	\$1,501,212	\$1,553,341
FTE's	7.2	7.2	7.2
# of work orders	1,274	1,200	1,200
# of work orders per FTE	177	168	168
% of emergency work orders completed within 24 hours	81.0%	80.0%	80.0%

## **Leadership and Management Support Services Program, continued**

TECHNOLOGY SERVICES – The goal of Technology Services is to meet the information system			
technology needs of the Department and its employees by ensuring a reliable network infrastructure,			
advancing the Department's secure electronic health record system (as mandated by HIPAA), supporting	FY 2012	FY 2013	FY 2014
use of State data and information systems, and providing operational support.	Actual	Approved	Proposed
Expenditures	\$1,147,780	\$1,134,659	\$1,460,035
FTE's	8.5	9.1	9.5
# of hours of unplanned database unavailability*	31	6	12

<sup>\*</sup>Higher than normal hours of database unavailability in FY 2012 is due to one incident that caused a 24 hour blackout.

REIMBURSEMENT, QUALITY ASSURANCE & PROGRAM EVALUATION – The goal of Reimbursement, Quality Assurance & Program Evaluation is to collect, maintain and evaluate Community Services Board data required for regulatory authorities in order to improve the quality of consumer services, maximize revenue and maintain accreditation and licensing.	FY 2012 Actual	FY 2013 Approved	FY 2014 Proposed
Expenditures	\$1,167,867	\$1,243,721	\$1,291,789
FTE's	15.9	14.9	14.9
Reimbursement Unit cost as a % of self pay and third party revenues received	6.7%	7.7%	8.1%
# of records reviewed*	91	250	250
# of licensing citations	0	0	0

<sup>\*</sup>Lower than normal number of records reviewed in FY 2012 was due to staffing shortage for most of that FY.

HUMAN RESOURCES - The goal of Human Resources is to assist department managers in recruiting,			
hiring, promoting and retaining a highly qualified and diverse workforce to meet the needs of the	FY 2012	FY 2013	FY 2014
Department.	Actual	Approved	Proposed
Expenditures	\$461,206	\$560,002	\$601,745
FTE's	5.1	6.0	6.0
# of hires	120	155	120
# of hires per FTE	24	26	20

STRATEGIC INITIATIVES & COMMUNICATION—The goal of Strategic Initiatives & Communication is to raise visibility about the programs and services offered by the department and provide leadership in implementing department-wide changes.	FY 2012 Actual	FY 2013 Approved	FY 2014 Proposed
Expenditures	\$881,316	\$861,470	\$1,162,623
FTE's	9.9	7.2	11.1
DCHS events publicized*	40	40	40
DCHS website hits*	13,011	30,000	13,000
Number of calls to Call Center*	22,058	25,800	29,980
Call Center calls resulting in warm hand-off*	7,300	7,750	10,493

<sup>\*</sup>Call Center staffing formally moved under this activity in FY 2013.

### Alexandria Fund for Human Services

The goal of the Alexandria Fund for Human Services is to provide human service programs for young children, youth, seniors, immigrants and persons with disabilities, through a competitive grant award process to community-based organizations, to meet human services priorities in the community.

	FY 2012	FY 2013	FY 2014
Program Totals	Actual	Approv ed	Proposed
% of Total Budget	2.3%	2.3%	2.1%
Total Expenditures	\$2,020,594	\$2,033,259	\$1,911,264
Less Revenues	\$0	\$0	\$0
Net General Fund Expenditures	\$2,020,594	\$2,033,259	\$1,911,264
Program Outcomes			
% of objectives met as reported by Fund for Human Services grantees	89.0%	90.0%	90.0%

CHILDREN'S FUND – The goal of the Children's Fund is to provide increased access to high quality			
early childhood programs with comprehensive services to ensure safety and quality programs for at-	FY 2012	FY 2013	FY 2014
risk children.	Actual	Approved	Proposed
Expenditures	\$899,452	\$907,202	\$851,398
FTE's	0.0	0.0	0.0
# of children served in classrooms with comprehensive services	213	350	250
# of children receiving home-based early intervention services	256	200	250
Cost per child served	\$1,918	\$1,649	\$1,703
% of objectives met as reported by grantees	94.0%	90.0%	90.0%

YOUTH FUND – The goal of the Youth Fund is to promote and enhance youth development by	FY 2012	FY 2013	FY 2014
mobilizing community organizations to take action to promote positive development among Youth.	Actual	Approved	Proposed
Expenditures	\$272,240	\$277,147	\$263,175
FTE's	0.0	0.0	0.0
# of grants awarded	21	20	20
# of youth served (direct services)*	2,414	4,000	2,500
Cost per youth served	\$113	\$69	\$105
% of objectives met as reported by grantees	90.0%	90.0%	90.0%

<sup>\*</sup> Represents a new measure in FY 2013.

### Alexandria Fund for Human Services, continued

#### **Activity Data**

COMMUNITY PARTNERSHIP FUND – The goal of the Community Partnership Fund is to provide	FY 2012	FY 2013	FY 2014
human services to eligible Alexandrians to meet broad human service priorities in the community.	Actual	Approved	Proposed
Expenditures	\$848,902	\$848,910	\$796,691
FTE's	0.0	0.0	0.0
# of residents served through grant-funded programs	9,071	20,000	10,000
# of grants awarded	32	33	32
Cost per resident served	\$93.58	\$42.45	\$79.67
% of objectives met as reported by grantees	84.0%	90.0%	90.0%

### **Adult Services Leadership and Management Support Services Program**

The goal of Leadership & General Management is to apply administrative, technical, and management expertise to support the provision of effective and essential safety net services to Alexandrians.

	FY 2012	FY 2013	FY 2014
Program Totals	Actual	Approved	Proposed
% of Total Budget	1.5%	1.5%	1.7%
Total Expenditures	\$1,349,144	\$1,384,301	\$1,520,804
Less Revenues	\$0	\$0	\$0
Net General Fund Expenditures	\$1,349,144	\$1,384,301	\$1,520,804
Program Outcomes			
% of effectiveness measures met	87.5%	95.0%	95.0%

LEADERSHIP & MANAGEMENT - The goal of Leadership & Management is to lead, manage, and			
support all activities of the Center for Adult Services and collaborate with other government	FY 2012	FY 2013	FY 2014
institutions in order to effectively and efficiently achieve the Center's Goals.	Actual	Approved	Proposed
Expenditures	\$1,349,144	\$1,384,301	\$1,520,804
FTEs	15.0	13.9	13.9
# of FTEs managed in Center	271.8	270.1	263.2
\$ of Center expenditures managed	\$27,427,619	\$30,009,848	\$29,903,907
% of effectiv eness measures met	87.5%	95.0%	95.0%

### **Adult Mental Health and Substance Abuse Program**

The goal of Adult Mental Health and Substance Abuse Services is to provide accurate and effective assessment, treatment and support to adults with a mental health, substance abuse, or co-occurring disorder to help them eliminate and/or manage their symptoms, and improve their ability to function independently in the community.

	FY 2012	FY 2013	FY 2014
Program Totals	Actual	Approved	Proposed
% of Total Budget	16.6%	17.7%	17.1%
Total Expenditures	\$14,654,718	\$15,802,603	\$15,528,371
Less Revenues	\$7,616,818	\$8,103,490	\$8,108,315
Net General Fund Expenditures	\$7,037,900	\$7,699,113	\$7,420,056
Program Outcomes			
% consumers who will maintain/improve functioning as measured by changes in scores on a standardized			
instrument	71.0%	75.0%	75.0%

CASE MANAGEMENT – The goal of Case Management, Recovery Coaching and Homeless Outreach services is to provide outreach, engagement and case management services to individuals who are homeless and have a severe and persistent mental illness or co-occurring MH/SA disorders; and provide individualized assessment, planning, treatment, linkage and monitoring services to increase			
consumers' ability to live independently, minimize the frequency of psychiatric hospitalizations and	FY 2012	FY 2013	FY 2014
increase periods of abstinence from substances.	Actual	Approved	Proposed
Expenditures	\$1,552,837	\$1,877,354	\$1,661,199
FTE's	23.1	22.0	18.2
# of consumers served	659	650	650
# of service hours provided	16,866	19,479	19,479
Cost per service hour	\$92	\$96	\$85
% of homeless consumers with mental illness who are successfully linked to MH services	52.0%	60.0%	60.0%
% consumers who will maintain/improve functioning as measured by changes in scores on a standardized			
instrument	71.0%	75.0%	75.0%

### **Adult Mental Health and Substance Abuse Program, continued**

PSYCHOSOCIAL REHABILITATION & MENTAL HEALTH VOCATIONAL SERVICES - The goal of the West End Wellness Center and Vocational program is to promote recovery, vocational readiness, and to			
assist individuals obtain and maintain satisfying employment and achieve and maintain the highest	FY 2012	FY 2013	FY 2014
level of independence possible.	Actual	Approved	Proposed
Expenditures	\$757,689	\$809,754	\$786,039
FTE's	8.6	8.6	7.9
# of consumers served	166	180	170
# of consumer hours of services provided (Psychosocial Rehabilitation)*	34,767	48,750	41,400
# of service days (Group Employment)*	59	90	90
# of service hours provided (Individual Employment)	1,179	1,464	1,464
% of consumers served who will be maintained in the community without hospitalization	97.0%	90.0%	93.0%

<sup>\*</sup>FY 2012 data is lower than expected due to reductions in transportation services, this issue has been addressed and measures are expected to return to normal levels in FY 2013 and beyond.

PSYCHIATRIC SERVICES – The goal of Psychiatric Services is to provide psychiatric evaluation,			
medications and medication management, nursing services and health education to persons	FY 2012	FY 2013	FY 2014
experiencing psychiatric symptoms.	Actual	Approved	Proposed
Expenditures	\$1,306,889	\$1,567,030	\$1,632,333
FTE's	7.5	7.8	7.8
# of consumers served	1,316	1,440	1,440
# of service hours provided	5,988	5,397	5,397
Cost per service hour	\$218	\$290	\$302

OUTPATIENT SERVICES - The goal of Outpatient Treatment is to provide individuals with a serious			
mental illness, substance use, or co-occurring (MH/SA) disorder individualized assessment, planning,			
treatment (individual, group and family), linkage and monitoring services in order to increase their			
ability to live independently, minimize the frequency of psychiatric hospitalizations and increase	FY 2012	FY 2013	FY 2014
periods of abstinence from substances.	Actual	Approved	Proposed
Expenditures	\$3,118,969	\$3,471,506	\$3,556,677
FTE's	31.5	32.5	32.5
# of consumers served	1,696	1,925	1,750
# of service hours provided	19,238	21,772	21,254
Cost per service hour	\$162	\$159	\$167
% of consumers discharged from outpatient programs who meet or partially meet treatment goals	77.0%	75.0%	75.0%

## Adult Mental Health and Substance Abuse Program, continued

JAIL SERVICES - The goal of Jail Services is to provide mental health and substance abuse services to			
City of Alexandria Detention Center (ADC) inmates to help them adjust to incarceration, promote safety	FY 2012	FY 2013	FY 2014
and stabilization, and to improve their functioning.	Actual	Approved	Proposed
Expenditures	\$938,383	\$1,101,032	\$1,017,011
FTE's	11.0	11.0	10.0
# of consumers served	804	900	900
% of inmates receiving substance abuse treatment who report progress toward meeting goals as collected three times during program	96.0%	100.0%	100.0%
% of inmates receiving Jail Services who report a "more hopeful" mental status as a result of service	66.0%	50.0%	50.0%
Cost per consumer served	\$1,167	\$1,223	\$1,130

DETOXIFICATION SERVICES – The goal of the Detox Unit is to safely and effectively detoxify adults			
addicted to drugs and/or alcohol in a non-medical setting, assist consumers in learning about			
addiction, and help consumers transition from the Detox Unit to ongoing substance abuse treatment so	FY 2012	FY 2013	FY 2014
they may continue their progress toward a drug-free life.	Actual	Approved	Proposed
Expenditures	\$801,655	\$677,703	\$897,447
FTE's	7.1	6.7	8.6
# of consumers	215	225	220
# of bed days provided	2,122	2,420	2,268
Cost per bed day	\$378	\$280	\$396
% of discharged who are maintained in the community for 90+ days without subsequent Detox Services	85.0%	80.0%	80.0%

RESIDENTIAL SERVICES – The goal of Residential and Supported Living services is to provide individuals with a serious mental illness or co-occurring (MH/SA) disorders, individual assessment,			
planning, treatment linkages and monitoring services in order to increase their ability to live			
independently, minimize the frequency of psychiatric hospitalizations and increase periods of	FY 2012	FY 2013	FY 2014
abstinence from substances.	Actual	Approved	Proposed
Expenditures	\$6,178,296	\$6,298,224	\$5,977,665
FTE's	67.6	66.6	62.3
# of consumers	344	286	336
# of bed days provided	45,962	49,206	46,704
Cost per bed day	\$131	\$123	\$124
# of service hours provided in supported living program	2,188	2,561	2,561
Cost per service hour in the supported living program	\$78	\$74	\$74
% of consumers who are discharged from residential programs who will transition to a similar or less-intensive			
housing situation	68.0%	70.0%	70.0%

## **Emergency & Crisis Response Services Program**

The goal of Emergency and Crisis Response Services is to provide state mandated crisis intervention and assessment services to persons in Alexandria to help promote safety and stabilization, and to help individuals improve their functioning.

	FY 2012	FY 2013	FY 2014
Program Totals	Actual	Approved	Proposed
% of Total All Funds Budget	1.0%	0.9%	0.9%
Total Expenditures	\$837,827	\$839,830	\$798,780
Less Revenues	\$373,938	\$362,852	\$318,723
Net General Fund Expenditures	\$463,889	\$476,978	\$480,057
Program Outcomes			
% of consumers who report feeling "more hopeful" after intervention	88.0%	75.0%	80.0%

CRISIS RESPONSE AND ASSESSMENT – The goal of Crisis Response and Assessment Services is to			
provide State-mandated immediate clinical crisis intervention services, 24 hours a day, to persons and			
groups in Alexandria to help ensure the safety and well being of all citizens and City staff, including	FY 2012	FY 2013	FY 2014
assistance to first responders and the public during and following critical incidents.	Actual	Approved	Proposed
Expenditures	\$837,827	\$839,830	\$798,780
FTE's	6.5	6.5	6.5
# of consumers served	663	600	650
# of critical incidents responded to	16	10	15
Cost per coverage hour (8,750 coverage hours per year; 24 hours/day x 365 days)	\$96	\$96	\$91
% of consumers who report feeling "more hopeful" after intervention	88.0%	75.0%	80.0%

### **Intellectual Disability Services for Adults Program**

The goal of Intellectual Services for Adults is to provide accurate and effective assessment and support to adults with an intellectual disability to help them improve or maintain their ability to function independently in the community.

	FY 2012	FY 2013	FY 2014
Program Totals	Actual	Approved .	Proposed
% of Total All Funds Budget	7.1%	7.0%	6.9%
Total Expenditures	\$6,268,294	\$6,300,365	\$6,244,642
Less Revenues	\$3,131,448	\$2,836,428	\$2,790,205
Net General Fund Expenditures	\$3,136,846	\$3,463,937	\$3,454,437
Program Outcomes			
% of adults with intellectual disabilities who were able to access activities in the community, such as shopping,			
restaurants, etc.	93.0%	85.0%	90.0%

SUPPORT COORDINATION SERVICES – The goal of support coordination services is to provide			
adults with an intellectual disability an assessment of their strengths and needs, links with services, and			
monitoring of progress towards their goals in order to maximize the individual's level of functioning,	FY 2012	FY 2013	FY 2014
increase social interaction and use of natural supports within the community.	Actual	Approved	Proposed
Expenditures	\$786,911	\$800,547	\$765,101
FTE's	7.5	7.5	7.5
# of consumers served	185	175	175
# of staff hours of service provided	7,054	6,641	6,641
Cost per staff hours of service provided	\$112	\$121	\$115
% of adults with intellectual disabilities who were able to reach some or all of their goals over the past year	93.0%	85.0%	90.0%

RESIDENTIAL SERVICES – The goal of Residential Services (group homes and apartments) is to provide comprehensive, supervised residential services to Alexandrians who have an intellectual			
disability and need support within the home to live in the community in order to maximize their level of	FY 2012	FY 2013	FY 2014
functioning, increase social interaction and use of natural supports within the community.	Actual	Approved	Proposed
Expenditures	\$4,047,198	\$4,051,466	\$3,965,922
FTE's	41.9	43.9	42.9
# of residents served	54	52	52
# of bed days provided	16,989	17,176	17,176
Cost per bed day	\$238	\$236	\$231
% of consumers or authorized representatives who report achieving some or all residential treatment goals	98.0%	85.0%	90.0%

### Intellectual Disability Services for Adults Program, continued

#### **Activity Data**

DAY SUPPORT AND VOCATIONAL SERVICES – The goal of Day Support and Vocational Services is to provide a respectful and supportive environment where adults with an intellectual disability can			
structure their days with meaningful activities and help them achieve the highest level of independence possible through the provision of consumer-driven group and sheltered employment services.	FY 2012 Actual	FY 2013 Approved	FY 2014 Proposed
Expenditures	\$1,434,185	\$1,448,352	\$1,513,619
FTE's	13.2	12.7	12.7
# of consumers served	76	75	75
# of client service hours provided (Day Support)	60,547	62,610	62,610
# of service hours provided (Individual Employment)	295	204	204
# of service days provided (Group Employment)	3,019	3,143	3,143
Cost per consumer	\$18,871	\$19,311	\$20,182
Average daily hours Day Support consumers participate in meaningful activities	5	5	5

### **Aging and Adult Services Program**

The goal of Aging and Adult Services is to provide resources and services to seniors and adults with disabilities in order to help them maintain their highest level of independence and remain safely in the community.

	FY 2012	FY 2013	FY 2014
Program Totals	Actual	Approved	Proposed
% of Total Budget	4.9%	6.4%	6.4%
Total Expenditures	\$4,317,636	\$5,682,749	\$5,811,310
Less Revenues	\$1,367,080	\$1,621,630	\$1,646,252
Net General Fund Expenditures	\$2,950,556	\$4,061,119	\$4,165,058
Program Outcomes			
% effectiveness of Aging Programs as measured by effectiveness goals	100.0%	100.0%	100.0%

## Aging and Adult Services Program, continued

ADULT PROTECTIVE SERVICES – The goal of Adult Protective Services is to investigate reports and			
then provide services and resources necessary to protect seniors and adults with disabilities from	FY 2012	FY 2013	FY 2014
abuse, neglect and/or exploitation pursuant to the Code of Virginia.	Actual	Approved	Proposed
Expenditures	\$461,077	\$646,014	\$641,020
FTE's	4.5	6.0	6.0
# of reports investigated	276	230	230
Monthly average # of cases managed	141	140	140
% of investigations initiated within 24 hours of report	98.0%	98.0%	98.0%
% of cases without further incidence of abuse, exploitation, or neglect within 12 months	98.0%	97.0%	97.0%

AGING-IN-PLACE SERVICES – The goal is to provide assessment for non-medical in home services,			
basic resources such as food, and transportation, to enable seniors and adults with disabilities to	FY 2012	FY 2013	FY 2014
remain safely in their homes. This area also includes the Adult Day Care Center.	Actual	Approved	Proposed
Total Expenditures	\$3,519,703	\$3,858,203	\$3,975,874
FTE's	21.8	20.3	21.5
Monthly average # of companion cases managed	240	230	230
Medicaid Home and Community Based Screenings	147	140	140
% of clients stay safely in home	100.0%	100.0%	100.0%
% of home meals delivered on schedule	100.0%	100.0%	100.0%
# of one-way senior taxi trips	23,389	15,322	17,160

RESIDENTIAL PLACEMENT AND ASSISTANCE – The goal of Residential Placement and Assistance is to provide assessment and placement of indigent seniors and disabled adults in a City governed facility for nursing home and assisted living services.*	FY 2012 Actual	FY 2013 Approved	FY 2014 Proposed
Expenditures	\$0	\$674,320	\$655,060
FTE's	1.0	0.2	0.0
# of beds budgeted	28	28	28
Total Annual Cost per budgeted bed	\$0	\$24,083	\$23,395

OLDER ADULT CLINICAL SERVICES – The goal of Older Adult Clinical Services is to provide accurate	FY 2012	FY 2013	FY 2014
and effective assessment and treatment to adults age 60+.	Actual	Approved	Proposed
Expenditures	\$336,856	\$504,212	\$539,356
FTE's	4.0	4.0	5.0
# of consumers served	228	200	200
# of service hours provided	3,324	3,404	3,404
Cost per service hour	\$101	\$148	\$158
% of consumers who partially or fully meet treatment goals as assessed by clinician & consumer	80.0%	75.0%	75.0%

## Children and Families Leadership and Management Support Services Program

The goal of Leadership & General Management is to apply administrative, technical, and management expertise to support the provision of effective and essential safety net services to Alexandrians.

	FY 2012	FY 2013	FY 2014
Program Totals	Actual	Approv ed	Proposed
% of Total Budget	0.5%	0.8%	0.7%
Total Expenditures	\$448,553	\$721,467	\$658,015
Less Revenues	\$124,659	\$105,945	\$111,508
Net General Fund Expenditures	\$323,894	\$615,522	\$546,507
Program Outcomes			
% of effectiveness measures met	73.0%	95.0%	95.0%

LEADERSHIP & MANAGEMENT – The goal of Leadership & Management is to lead, manage, and			
support all activities of the Center for Children and Families and collaborate with other government	FY 2012	FY 2013	FY 2014
institutions in order to effectively and efficiently achieve the Center's Goals.	Actual	Approved	Proposed
Expenditures	\$448,553	\$721,467	\$658,015
FTE's	3.5	6.3	5.5
# of FTEs managed in Center	125.4	128.6	127.7
\$ of Center expenditures Managed	\$34,804,989	\$34,748,326	\$35,264,424
% of effectiveness measures met	73.0%	95.0%	95.0%

### **Early Childhood Program**

The goal of Early Childhood is to provide high quality childhood education resources for children to ensure school readiness and to reduce the incidence of mental illness, Intellectual Disability and substance abuse through effective prevention and early intervention.

	FY 2012	FY 2013	FY 2014
Program Totals	Actual	Approv ed	Proposed
% of Total Budget	11.0%	9.1%	8.9%
Total Expenditures	\$9,662,072	\$8,150,261	\$8,096,900
Less Revenues	\$5,361,500	\$4,294,866	\$4,630,069
Net General Fund Expenditures	\$4,300,572	\$3,855,395	\$3,466,831
Program Outcomes			
% of children attending accredited or STAR rated child care centers	68.0%	60.0%	65.0%

CHILD CARE SERVICES – The goal of Child Care Services is to provide financial assistance with child			
care services to income eligible families to allow parents to work or to attend a school or education	FY 2012	FY 2013	FY 2014
program leading to employment.	Actual	Approved	Proposed
Expenditures	\$3,443,953	\$2,751,331	\$2,618,969
FTE's	12.3	11.6	11.6
# of families that received child care services	427	620	500
# of children that received child care services	663	800	750
Cost per child served	\$5,194	\$3,439	\$3,492

HEAD START - The goal of Head Start is to provide quality preschool experience and comprehensive			
services to low-income families to help children develop the skills necessary for school readiness	FY 2012	FY 2013	FY 2014
through a contractual relationship with a local non-profit.	Actual	Approved	Proposed
Expenditures	\$2,414,730	\$2,361,103	\$2,564,551
FTE's	0.3	0.3	0.3
# of children served	309	309	309
Cost per child served	\$7,815	\$7,641	\$8,300

### Early Childhood Program, continued

OUT OF SCHOOL TIME SERVICES – The goal of Out-of-School Time Services is to support, promote			
and provide quality before and after school programs for children of the City's working families so that	FY 2012	FY 2013	FY 2014
they are engaged in structured and supervised activities during non-school hours.	Actual	Approved	Proposed
Expenditures	\$1,777,625	\$1,741,835	\$1,741,835
FTE's	0.0	0.0	0.0
# of students enrolled in regular School Year, Gap Camp, and Summer Program	1,533	1,300	1,300
% of parents rating vendor provided programs as good or excellent	99.0%	95.0%	95.0%

EARLY INTERVENTION – The goals of Early Intervention Services are to help children 0 to 3 with			
developmental disabilities reach their full potential and to provide on-site mental health assessment,			
early intervention, and prevention for at-risk children ages 3 to 6 and to reduce their aggressive	FY 2012	FY 2013	FY 2014
behavior and increase their social skills.	Actual	Approved	Proposed
Expenditures	\$1,540,717	\$1,295,992	\$1,171,545
FTE's	7.0	7.0	7.5
# of service hours provided (Parent Infant Education/MH Prevention)*	10,963	7,529	7,529
# of consumers served (Parent Infant Education/MH Prevention)	459	350	400
% of children who improve in at least one area of development	100.0%	80.0%	90.0%

<sup>\*</sup>Higher than normal service hours in FY 2012 is due to the merger of measures from the Department of Human Services and Mental Health, Mental Retardation and Substance Abuse. Data collection and reporting method has been revised in FY 2013 and beyond.

REGULATORY SERVICES AND RESOURCE DEVELOPMENT - The goal of Regulatory Services and			
Resource Development is to determine initial and on-going compliance of family child care providers			
with City ordinances and DCHS and State regulations and to provide training, education, mentoring			
and support for family child care providers and child care staff in order to develop and maintain high	FY 2012	FY 2013	FY 2014
quality early childhood experiences.	Actual	Approved	Proposed
Expenditures*	\$485,047	\$326,036	\$684,450
FTE's	2.9	2.1	2.1
# of Early Childhood Training hours provided**	2,352	3,060	2,500
# completing Vocational English as Second Language Class	12	37	20
# of providers regulated	134	170	150
# of Center Staff completing CDA (Child Development Associate) credential	14	10	12

<sup>\*</sup>This is new activity starting in FY 2012

<sup>\*\*</sup>Starting FY 2012, yearly training requirement increased from 6 to 12 hours

### **Child Welfare Program**

The goal of Child Welfare Services is to ensure the safety and well-being of children at risk of neglect or abuse and foster a permanent connection to family.

	FY 2012	FY 2013	FY 2014
Program Totals	Actual	Approv ed	Proposed
% of Total Budget	12.9%	13.4%	13.0%
Total Expenditures	\$11,371,502	\$11,931,264	\$11,737,675
Less Revenues	\$7,243,967	\$8,156,298	\$8,303,053
Net General Fund Expenditures	\$4,127,535	\$3,774,966	\$3,434,622
Program Outcomes			
% of children without recurrence of maltreatment	96.0%	100.0%	100.0%

CHILD PROTECTIVE SERVICES – The goal of Child Protective and Family Services is to investigate allegations of child abuse/neglect and to identify service needs to reduce risk and secure safety for children and to provide services to at-risk families to prevent/reduce child abuse/neglect and promote safety.	FY 2012 Actual	FY 2013 Approved	FY 2014 Proposed
Expenditures	\$2,445,048	\$3,064,588	\$2,876,229
FTE's	20.9	25.3	24.0
Monthly average # of families receiving prevention and child protection services	238	220	170
Cost per family served	\$10,273	\$13,930	\$16,919
% of children without recurrence of maltreatment	96.0%	100.0%	100.0%

FOSTER CARE & CASE MANAGEMENT – The goal of Foster Care and Case Management is to provide			
care and treatment to ensure the well being of children in foster care while working toward permanency	FY 2012	FY 2013	FY 2014
within 12 months.	Actual	Approved	Proposed
Total Expenditures*	\$5,006,723	\$4,945,837	\$4,883,806
FTE's	29.0	24.8	23.9
\$ of non CSA foster care payments	\$1,420,802	\$1,550,000	\$1,897,595
Monthly average # of children served in foster care	127	140	113
Service delivery cost per child	\$28,236	\$24,256	\$26,427
% of children in foster care that have no more than 2 placements in less than 12 months	77.0%	98.0%	86.0%
% of children re-entering foster care	10.0%	5.0%	7.0%

<sup>\*</sup>Additional foster care and treatment services occur in the Foster Care Activity within the CSA Program.

## **Child Welfare Program, continued**

#### **Activity Data**

ADOPTION SERVICES - The goal of Adoption Services is to secure permanent families for children in	FY 2012	FY 2013	FY 2014
the department's custody.	Actual	Approved	Proposed
Total Expenditures	\$3,919,731	\$3,920,839	\$3,977,640
FTE's	6.38	7.17	7.37
Total \$ of adoption subsidies*	\$3,327,126	\$2,200,000	\$3,114,358
Monthly average # of subsidies	211	215	220
Service delivery cost per child	\$2,809	\$8,004	\$3,924
% of children exiting to adoption whose adoption is completed within 24 months	48%	24%	36%

<sup>\*</sup>VDSS provided additional clarification on eligibility for adoption subsidies for special needs, which increased subsidies in Adoption while decreasing what was paid from Foster Care IVE.

### **Comprehensive Services Act Program**

The goal of the Comprehensive Services Act is to provide funding for services to at risk children and to ensure that State and local agencies, parents and private service providers work together to plan and provide services.

	FY 2012	FY 2013	FY 2014
Program Totals	Actual	Approv ed	Proposed
% of Total Budget	10.9%	10.4%	10.2%
Total Expenditures	\$9,567,466	\$9,281,813	\$9,284,159
Less Revenues	\$4,387,197	\$4,392,351	\$4,400,913
Net General Fund Expenditures	\$5,180,269	\$4,889,462	\$4,883,246
Program Outcomes			
% of CSA services in congregate care	14.0%	13.0%	13.0%

CSA COORDINATION & FINANCIAL MANAGEMENT – The goal of CSA Coordination and Financial			
Management is to provide overall coordination and financial control for Comprehensive Services Act	FY 2012	FY 2013	FY 2014
purchase of services.	Actual	Approved	Proposed
Expenditures	\$304,393	\$305,137	\$307,483
FTE's	3.0	3.0	3.0
\$ of funds administered	\$9,263,073	\$8,976,676	\$8,976,676
Cost per \$100,000 administered	\$3,286	\$3,399	\$3,425
% of CSA services in congregate care	14.0%	13.0%	13.0%

### Comprehensive Services Act Program, continued

#### **Activity Data**

COMPREHENSIVE SERVICES ACT SERVICES – The goal of CSA Services is to purchase comprehensive services for at-risk youth and families, based on the level of need and in the least restrictive environment to prevent/reduce child abuse/neglect and promote safety for at-risk families, and/or to purchase services consistent with Individual Treatment Plans, and other services for at-risk	FY 2012	FY 2013	FY 2014
families based on level of need.	Actual	Approved	Proposed
Expenditures	\$9,263,073	\$8,976,676	\$8,976,676
FTE's	0.0	0.0	0.0
# of children served	296	319	319
\$ of services purchased for foster care	\$5,100,652	\$5,031,139	\$5,031,139
\$ of services purchased for special education tuition assistance	\$4,088,933	\$3,725,713	\$3,863,632
\$ of services purchased for parental placements and/or nonmandated at-risk youth	\$73,488	\$81,905	\$81,905
Cost per child served	\$31,294	\$28,140	\$28,140

### **Youth Development Program**

The goal of the Youth Development is to promote positive youth development through effective collaborative initiatives and best practice direct service to youth and their families.

	FY 2012	FY 2013	FY 2014
Program Totals	Actual	Approv ed	Proposed
% of Total Budget	2.1%	2.2%	2.4%
Total Expenditures	\$1,857,561	\$1,987,075	\$2,173,256
Less Revenues	\$749,849	\$872,810	\$1,066,113
Net General Fund Expenditures	\$1,107,712	\$1,114,265	\$1,107,143
Program Outcomes			
% of participants reporting a positive change as a result of the program	95.0%	80.0%	85.0%

YOUTH DEVELOPMENT – The goal of Youth Development is to support and motivate youth to avoid			
risky behaviors and achieve success at school and at home through best practice programming and	FY 2012	FY 2013	FY 2014
coordination and collaboration with youth, parents, professionals and others.	Actual	Approved	Proposed
Expenditures	\$1,857,561	\$1,987,075	\$2,173,256
FTE's	18.6	18.6	18.0
# of youth and parents/guardians served in youth development programs	2,680	2,500	2,500
% decrease in teen pregnancy rate (most recent year)	20.0%	1.0%	1.0%
% decrease in alcohol use by teens	17.0%	1.0%	1.0%

### **Child and Family Treatment/Behavioral Program**

The goal of the Child and Family Behavioral Health program is to provide effective treatment for at risk children, youth and their families to measurably improve their functioning in key areas of their lives.

	FY 2012	FY 2013	FY 2014
Program Totals	Actual	Approved	Proposed
% of Total Budget	2.2%	2.6%	2.9%
Total Expenditures	\$1,897,835	\$2,350,410	\$2,629,969
Less Revenues	\$1,485,720	\$1,441,301	\$1,479,967
Net General Fund Expenditures	\$412,115	\$909,109	\$1,150,002
Program Outcomes			
% youth served by the Homebased Program maintained in the community	96.0%	90.0%	95.0%

YOUTH AND FAMILY OUTPATIENT SERVICES – The goal of Youth and Family Outpatient Services is			
to evaluate and treat children and youth with severe emotional disturbance and/or substance abuse	FY 2012	FY 2013	FY 2014
challenges and their families to improve their functioning in key areas of their lives.	Actual	Approved	Proposed
Expenditures	\$1,013,022	\$1,147,250	\$1,740,853
FTE's	14.5	11.3	17.8
# of service hours provided	12,548	9,398	12,800
# of consumers*	347	575	400
Cost per service hour	\$79	\$122	\$136
% of children receiving services who maintain or improve functioning	86.0%	70.0%	80.0%

<sup>\*</sup>Some consumers previously captured in Outpatient Services are now being captured in Community Wraparound Services. See increase in number of consumers within Community Wraparound Services.

COMMUNITY WRAPAROUND SERVICES – The goal of Community Wraparound Services is to provide			
timely, intensive, supportive, and community based interventions for children through 21 years of age	FY 2012	FY 2013	FY 2014
and their families in order to maintain youth with their families in the community.	Actual	Approved	Proposed
Expenditures	\$884,813	\$1,203,160	\$889,116
FTE's	7.0	11.2	6.8
# of service hours provided	11,592	13,376	11,440
# of consumers	376	205	375
Cost per service hour	\$76	\$90	\$78
% youth served by the Homebased Program maintained in the community	96.0%	90.0%	95.0%

<sup>\*</sup>Some consumers previously captured in Outpatient Services are now being captured in Community Wraparound Services. See increase in number of consumers within Community Wraparound Services.

### **Domestic Violence and Sexual Assault Services Program**

The goal of Domestic Violence and Sexual Assault Services is to advocate for and provide support to women, men, and children affected by sexual and domestic violence in order to reduce the effects of crisis in a person's life, restore balance and increase safety.

	FY 2012	FY 2013	FY 2014
Program Totals	Actual	Approv ed	Proposed
% of Total Budget	1.7%	1.7%	1.6%
Total Expenditures	\$1,483,699	\$1,534,168	\$1,463,472
Less Revenues	\$458,775	\$449,512	\$468,010
Net General Fund Expenditures	\$1,024,924	\$1,084,656	\$995,462
Program Outcomes			
% of survivors who are able to identify their safety options	93.0%	95.0%	95.0%

DOMESTIC VIOLENCE AND SEXUAL ASSUALT SERVICES – Advocate for and provide support to women, men, and children affected by sexual and domestic violence in order to reduce the effects of crisis in a person's life, restore balance and increase safety.	FY 2012 Actual	FY 2013 Approved	FY 2014 Proposed
Expenditures	\$1,483,699	\$1,534,168	\$1,463,472
FTE's	13.8	14.1	14.3
# of calls received on Sexual Assault and Domestic Violence Hotlines	1,538	1,550	1,538
# of youth clients served through supportive counseling	245	350	245
# of services received by adult clients	11,160	8,700	11,160
# of adult clients served through supportive counseling	1,960	1,350	1,960
% of individuals calling the hotline who reported being informed about services available	100.0%	70.0%	70.0%

### **Economic Support Leadership and Management Support Services Program**

The goal of Leadership & General Management is to apply administrative, technical, and management expertise to support the provision of effective and essential safety net services to Alexandrians.

	FY 2012	FY 2013	FY 2014
Program Totals	Actual	Approv ed	Proposed
% of Total Budget		0.7%	0.6%
Total Expenditures		\$595,706	\$525,819
Less Revenues		\$31,751	\$33,372
Net General Fund Expenditures	\$569,004	\$563,955	\$492,447
Program Outcomes			
% effectiveness measures met	100.0%	90.0%	90.0%

LEADERSHIP & MANAGEMENT – responsible for ensuring the coordinated and expeditious delivery of		FY 2013	FY 2014
services to clients in need of immediate and ongoing services to support their self-sufficiency.		Approved	Proposed
Expenditures	\$623,479	\$595,706	\$525,819
FTE's	4.7	5.2	4.8
# of FTEs managed in Center	106.1	108.3	98.0
\$ of Center expenditures Managed	\$13,558,480	\$13,393,035	\$13,252,907
% of effectiveness measures met	100.0%	90.0%	90.0%

### **Community Services and Benefits Programs**

The goal of Community Services and Benefits Programs is to provide financial assistance, medical assistance, counseling and support services, that allow households and eligible individuals to re-establish or maintain self-sufficiency and affordable housing.

		FY 2013	FY 2014
Program Totals		Approv ed	Proposed
% of Total Budget		9.7%	9.9%
Total Expenditures		\$8,711,709	\$8,924,986
Less Revenues		\$3,936,834	\$4,084,712
Net General Fund Expenditures		\$4,774,875	\$4,840,274
Program Outcomes			
Clients served within state mandated time frames	97.1%	97.0%	91.0%

BENEFIT PROGRAMS AND EMERGENCY SERVICES – Provide financial assistance, access to State			
benefit programs, comprehensive case management, and community referral services to promote the	FY 2012	FY 2013	FY 2014
stability, self-sufficiency, health and well-being of income-eligible households.		Approved	Proposed
Expenditures	\$6,446,358	\$6,272,452	\$6,387,134
FTE's	63.2	62.0	58.0
% of Benefit Program intake cases processed within State required time frames	97.1%	97.0%	91.0%
Average monthly number of Medicaid cases, SNAP, and TANF	13,748	13,000	13,000
Number of Households receiving State Energy Assistance Program (duplicated)	1,410	1,020	1,020
\$ Value of Benefit Programs and Energy Assistance	\$83,340,000	\$75,000,000	\$80,000,000
# of clients served with short-term safety net services	2,904	3,400	3,400
\$ of short-term safety net assistance provided	\$377,423	\$300,000	\$300,000
\$ value of community donations disseminated	\$114,044	\$115,000	\$115,000

## **Community Services Program, continued**

HOMELESS PREVENTION – Provision of financial assistance, comprehensive case management, and	FY 2012	FY 2013	FY 2014
referral services to stabilize households at risk of experiencing homelessness.		Approved	Proposed
Expenditures	\$637,755	\$715,867	\$763,736
FTE's	3.0	3.0	3.0
# of clients served	268	210	250
# of households served	98	82	88
\$ of direct financial assistance	\$313,299	\$450,000	\$250,000
Cost per client served	\$2,380	\$3,409	\$3,055
% of households who are still in their homes 6 months later	92.0%	80.0%	85.0%

HOMELESS SERVICES – Provision of a coordinated Continuum of Care consisting of homeless			
services and resources, in collaboration with community partners, to individuals currently experiencing	FY 2012	FY 2013	FY 2014
homelessness.		Approved	Proposed
Expenditures	\$1,845,123	\$1,723,390	\$1,774,116
FTE's	5.1	5.6	2.3
Alexandria Community (Emergency) Shelter - contract\$	\$817,437	\$793,728	\$847,184
Winter Shelter - contract \$	\$99,852	\$99,000	\$99,000
Transitional Housing \$	\$63,883	\$63,250	\$0
# of clients served in shelters or transitional housing	597	550	605
# of bed nights	28,575	39,000	28,000
% of households developing a self-sufficiency assessment within 72 hours of entering shelter	96.0%	96.0%	93.0%
Cost per bed nights in shelters or transitional housing	\$34	\$27	\$33

### **JobLink Employment Services Program**

The goal of the JobLink Employment Services Program is to bring together job seekers who desire permanent employment and businesses that need reliable employees in order to increase self-sufficiency and promote economic development.

	FY 2012	FY 2013	FY 2014
Program Totals		Approved	Proposed
% of Total Budget	4.5%	4.6%	4.2%
Total Expenditures		\$4,085,620	\$3,802,102
Less Revenues		\$1,262,549	\$1,268,853
Net General Fund Expenditures		\$2,823,071	\$2,533,249
Program Outcomes			
% of Clients Rating Service as Good or Excellent	91.0%	85.0%	85.0%

ADULT EMPLOYMENT – The goal of Adult Employment is to provide employment services to adults to increase self-sufficiency. Clients served include those affected by layoffs, those who are low income and unemployed or underemployed, those who have disabilities, those who were previously incarcerated, as well as refugees, food stamp recipients, and other City residents not eligible for special programs.	FY 2012	FY 2013	FY 2014
	Actual	Approved	Proposed
Expenditures	\$3,406,055	\$3,458,857	\$3,176,000
FTE's	26.9	29.4	26.7
# of adult clients served	2,919	2,477	2,244
Cost per adult client served	\$1,167	\$1,396	\$1,415
Average hourly wage full time per placement	\$14.42	\$15.00	\$15.00
# of VIEW clients served	411	475	475
% of VIEW clients in a work activity	91.0%	85.0%	85.0%

YOUTH EMPLOYMENT – The goal of Youth Employment is to provide employment services to low-		FY 2013	FY 2014
income clients, ages 14 to 21, to increase employability and self-sufficiency.	Actual	Approved	Proposed
Expenditures	\$599,710	\$626,763	\$626,102
FTE's	3.2	3.2	3.2
# of all youth served	526	539	539
Cost per youth served	\$1,140	\$1,163	\$1,162
Hourly average wage per placement	\$7.42	\$7.25	\$7.25

### **Summary of Budget Changes**

#### **Adjustments to Maintain Current Services**

FY 2014
Activity Proposed

#### **General Fund Adjustments**

Various Contractual Increases 0.0 \$82,541

Adjustments are necessary to cover increases required by contracts held by DCHS in order to maintain the current level of services provided to the Alexandria community. Significant and notable contractual increases include \$53,311 for Meal on Wheels; \$16,148 for the purchase of service agreements for the Alexandria Community Services Board clients; and \$11,696 for the Alexandria Community Shelter.

Various Increased Rent Costs 0.0 \$79,081

Lease costs throughout the Department were increased as mandated in contracts held by DCHS. The Department has leased space at 2525 Mt. Vernon Ave, 1900 Beauregard Street, 720 North St. Asaph Street and 421 and 4480 King Street.

### **Summary of Budget Changes**

#### **Special Revenue Fund Adjustments**

FY 2014

Activity Adjustment Proposed

Various VDSS Revenue 0.0 (\$397,402)

Due to a formula adjustment the department is projecting revenue from the Virginia Department of Social Services to increase by \$397,404 in FY 2014, which allows the City to reduce the General Fund budget by an equal amount.

Various CSB Block Grant Revenue 0.0 (\$65,562)

The department is projecting revenue from mental health block grants to increase by \$65,562 in FY 2014, which allows the City to reduce the General Fund budget by an equal amount.

#### **Expenditure Reductions**

FY 2014
Activity Adjustment Proposed

Fund For Human Services Fund For Human Services 0.0 (\$121,995)

Reduces the Fund For Human Services General Fund supported grants by \$121,995. Fund For Human Services grants are awarded on a biannual cycle. Reduces amount available for awards in FY 2014 for the Children's Fund by \$55,804, Youth Fund by \$13,972 and the Community Partnership Fund by \$52,219.

Child Welfare Child Protective Services Position -1.0 (\$100,789)

Eliminates 1 of 12 Child Protective Services positions. Child Protective Services primarily investigates allegations of child abuse and neglect but also provides early intervention and prevention services. This position only provides early intervention and prevention services to families. This reduction will result in an approximate 25% reduction in the number of families receiving early intervention and prevention services.

Aging-In-Place Senior Taxi 0.0 (\$91,883)

This reduction modifies Senior Taxi services to control increasing costs while continuing to serve Alexandria's' most needy seniors. As the population in Alexandria has aged costs of this services have increased rapidly. DCHS will modify the program to contain costs by capping expenditures at \$165,000 annually, using a coupon based system, and implementing a detailed eligibility screening process. In FY 2012 771 seniors used this service.

Child Care Services Childcare Non-Personnel 0.0 (\$148.535)

Reduces childcare non-personnel expenditures. These funds were initially provided to supplement State and Federal child care funding when early estimates showed funding would not satisfy need. These funds are no longer needed and this reduction will have no impact on service provision.

Community Wraparound Services Non-Personnel Training 0.0 (\$22,324)

Reduces the Mental Health System of Care Prevention non-personnel training budget for staff providing comprehensive services to youth. This reduction is an efficiency and will have no impact on services provided.

### **Summary of Budget Changes**

### **Expenditure Reductions**

FY 2014
Activity Adjustment Proposed

Youth Development Bullying Coordinator -1.0 (\$65,800)

Eliminates the Bullying Coordinator Position. There will be no impact on exising services as this position was recently reclassified and the program has not yet begun. This position is currently vacant.

Adult Employment Community and Education Specialist -1.0 (\$115,620)

Eliminates the Community and Education Specialist position and associated operating costs. This position provides english language and citizen orientation services for roughly 300 Spanish speaking citizens with the focus of assisting consumers find gainful employment.

Benefits Program Support for Dental Co-Pays 0.0 (\$25,000)

Eliminates financial co-pay assistance for return dental visits. Patient co-pay will increase from \$20 to \$40 per visit. This reduction will decrease consumers discretionary income and may limit the number of consumers that will attend follow-up visits.

Adult Employment JobLink Non-Personnel Expenditures 0.0 (\$47,728)

Reduces the JobLink non-personnel expenditures by \$47,728, of which \$29,928 will reduce printing, office supplies, etc., and \$23,800 in client support including transportation, clothing and training. This reduction will decrease the quality and breadth of services offered to job-seekers. Reduction may decrease the number of people who are assisted through JObLink who are hired at livable wage.

Benefits Program Public Assistance Processing Services -1.0 (\$45,205)

Eliminates one of fifteen Human Services Benefits Program Technician position. Position is responsible for process applications for State assistance programs including Temporary Assistance for Needy Families, food stamps (SNAP), and Medicaid. DCHS will lose an additional \$16,267 in State revenue as a result of this reduction. This reduction is not expected to decrease the number of consumers served but may increase the timeliness of service provision.

Adult Employment Employment Training Specialist -1.0 (\$63,705)

Eliminates one of eighteen Employment Training Specialist positions. Employment Training Specialist provides job training and placement assistance to low income adults. This will reduce the number of consumers served by approximately 85 per year.

Residential Services MH/SA Residential Services -2.0 (\$176,877)

Eliminates two Therapist Supervisor positions within the Mental Health and Substance Abuse Residential Services program.

Detoxification Services Detox Kitchen -4.5 (\$150

Reduces personnel and operation expenditures for Detox Kitchen Services by moving services from "in-house" to contracted provision. This reduction will have no impact on the quality of services provided.

Detoxification Services Detoxification Services -0.8 (\$55,904)

Reduces capacity of substance abuse detox to service medically complex clients by eliminating Detox Nurse position. This reduction may decrease the percent of individuals with serious substance issues who are able to remain in the community without hospitalization.

Residential Services MH/SA Residential Services -0.95 (\$89,245)

This reduction reflects the elimination of two part-time Residential Counselor positions (0.95 FTE's) at Aspen Apartments for a savings of \$44,190, and eliminates the non-personnel expenditures at Aspen Apartments as a savings of \$44,055. Residential Counselors provided counseling services to MH/SA inpatient clients located at Aspen House for transitional services. Additionally, DCHS will sell Aspen House Apartments in FY 14, the revenue from the sale will be captured in FY 15.

Jail Services Senior Therapist -1.0

As part of the City's expenditure reduction plan the Alexandria Sherriff's Department eliminated their general fund support for the DCHS position of Senior Therapist for Mental Health and Substance Abuse Services that worked within the jail. As DCHS will not be able to fund the position without that support this position will be eliminated. DCHS will retain and reprogram their portion of the funding for this position.

Total Expenditure Reductions (14.25) (\$1,783,574

### **Summary of Budget Changes**

#### Unfunded Positions Carried Over Into FY 2014

Over the past several years General Fund budget reductions have resulted in the positions noted below being unfunded and frozen. These positions are no longer included in the FTE count and their impact is felt through a continued reduction in performance measures. In some cases, positions are unfunded and can be authorized to be filled and their functions continued in the event that special revenue or reimbursement is available to the City.

**Activity** FTEs

**Community Services** 

Admin Support II

(1.00)

(\$21,821)

Admin Support II's are responsible for the orderly and timely filing of caseload information so that it can be readily accessible to Eligibility Workers who deliver benefits to VDSS clients within the state mandate of seven days. Unfunding this position will prohibit DCHS from fully staffing the Records Room and negatively impact internal customer service.

**Community Services** 

Eligibility Workers

(3.00)

(\$85,497)

These positions are responsible for determining eligibility at initial contact and maintaining continual eligibility for public assistance cases which include TANF, Medicaid and Food Stamps. The increase in caseloads will have a material effect on the quality and timeliness of meeting state mandated standards along with the ability to provide other services to clients.

Youth Development

Coordinator Youth Services

(1.00)

(\$86,386)

The Director of the Office of Youth Services will assume responsibility for the administrative function previously performed by the Project Coordinator. Additional responsibilities have been divided among the Project staff, so as not to negatively impact the total number of clients served, and other functions may take a lower priority.

Adult MH & SA Clinical Psychiatrist (0.50) (\$75,151)

This position has been unfunded for several years. Prior to FY 2011 it was included in the Department's FTE count, but no funds were provided for the position. Beginning in FY 2011, to keep DCHS comparable with other City agencies, the unfunded positions are now removed from the FTE count and they are identified here.

Adult MH & SA Management Analyst I (0.50) (\$38,622)

This position has been unfunded for several years. Prior to FY 2011 it was included in the Department's FTE count, but no funds were provided for the position. Beginning in FY 2011, to keep DCHS comparable with other City agencies, the unfunded positions are now removed from the FTE count and they are identified here.

Adult MH & SA Direct Support Technician (1.00) (\$55,643)

This position has been unfunded for several years. Prior to FY 2011 it was included in the Department's FTE count, but no funds were provided for the position. Beginning in FY 2011, to keep DCHS comparable with other City agencies, the unfunded positions are now removed from the FTE count and they are identified here.

### **Summary of Budget Changes**

#### **Unfunded Positions Carried Over Into FY 2014**

Activity FTEs

Adult MH & SA Direct Support Technician (1.00)

This position has been unfunded for several years. Prior to FY 2011 it was included in the Department's FTE count, but no funds were provided for the position. Beginning in FY 2011, to keep DCHS comparable with other City

agencies, the unfunded positions are now removed from the FTE count and they are identified here.

Adult MH & SA Direct Support Technician (1.00) (\$55,643)

This position has been unfunded for several years. Prior to FY 2011 it was included in the Department's FTE count, but no funds were provided for the position. Beginning in FY 2011, to keep DCHS comparable with other City agencies, the unfunded positions are now removed from the FTE count and they are identified here.

Adult MH & SA Direct Support Technician (0.50) (\$27,822)

This position has been unfunded for several years. Prior to FY 2011 it was included in the Department's FTE count, but no funds were provided for the position. Beginning in FY 2011, to keep DCHS comparable with other City agencies, the unfunded positions are now removed from the FTE count and they are identified here.

Various Receptionist/Phone Operator (0.50) (\$22,109)

This position has been unfunded for several years. Prior to FY 2011 it was included in the Department's FTE count, but no funds were provided for the position. Beginning in FY 2011, to keep DCHS comparable with other City agencies, the unfunded positions are now removed from the FTE count and they are identified here.

Leadership and

General

Management Contract Administrator (1.00) (\$67,269)

This position has been unfunded for several years. Prior to FY 2011 it was included in the Department's FTE count, but no funds were provided for the position. Beginning in FY 2011, to keep DCHS comparable with other City agencies, the unfunded positions are now removed from the FTE count and they are identified here.

Total General Fund Reduction (11.00) (\$591,606)

(\$55,643)

### Health Department

**Mission Statement:** The mission of the Alexandria Health Department is "to protect and to promote health and well-being in the city communities" – we do this by providing the three core functions of public health: assessment, policy development and assurance. Our vision is "Healthy People, Healthier Communities" – recognizing that health is a continuum across time and that all people in our communities need to enjoy health for our communities to be fully healthy. Our fundamental values are: "working together," "improving continuously," and "making a difference."

### **Expenditure and Revenue Summary**

	FY 2012	FY 2013	FY 2014	% Change
City Expenditure By Classification	Actual	Approved	Proposed	2013-2014
Personnel	\$1,832,147	\$1,966,824	\$1,888,863	-4.0%
Non-Personnel	\$4,864,113	\$5,066,141	\$4,953,314	-2.2%
Capital Goods Outlay	\$0	\$32,457	\$24,515	-24.5%
Total Expenditures	<u>\$6,696,260</u>	\$7,065,422	\$6,866,692	<u>-2.8%</u>
Less Revenues				
Internal Services	\$0	\$32,457	\$24,515	-24.5%
Special Revenue Funds	\$39,166	\$0	\$0	N/A
Total Designated Funding Sources	\$39,166	\$32,457	<u>\$24,515</u>	-24.5%
Net General Fund Expenditures	\$6,657,094	\$7,032,965	\$6,842,177	- <u>2.7</u> %
Total Department City FTE's	18.32	16.15	16.15	0.0%

#### **Highlights**

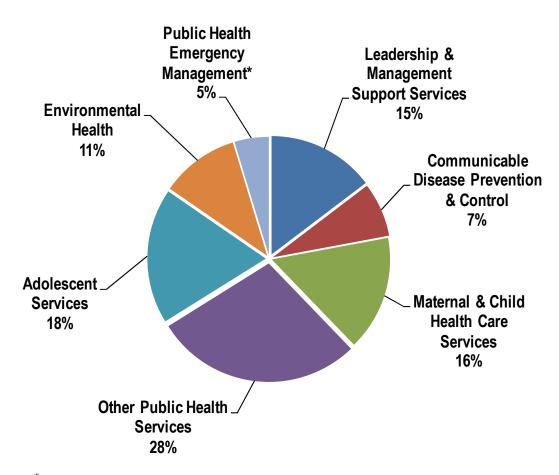
- In FY 2014, the proposed General Fund budget for Alexandria Health Department decreases by \$190,788, or -2.7%.
- The personnel budget is decreasing by \$77,961 or -4.0%. These decreases are partly a result of reduced hours budgeted for Vector Control (\$16,070) and Aquatic Inspections (\$16,070) and the reclassification of a position dedicated to the Teen Wellness Center from a Medical Supervisor to a Nurse Practitioner saving \$64,180. These decreases are offset partially by a higher cost of benefits and the 1% increase in the General Government pay scale to offset the 1% shift in the VRS contribution rate from the employer to the employee. This is the second year of a phased approach to bring the employee share of VRS to 5%.
- Total non-personnel costs decrease by \$112,827 or -2.2%. This decrease is primarily attributed to a transfer of utilities (\$53,748) and custodial (\$62,480) costs back to the State of Virginia. This decrease is offset partially through the increases in various maintenance contracts (\$7,398) and the addition of non-personnel expenses for new positions added in FY 2013 (\$13,716).
- Capital outlay decreases by \$7,942 or -24.5%, to reflect FY 2014 vehicle replacement costs.

## Health Department

### **Selected Performance Measures**

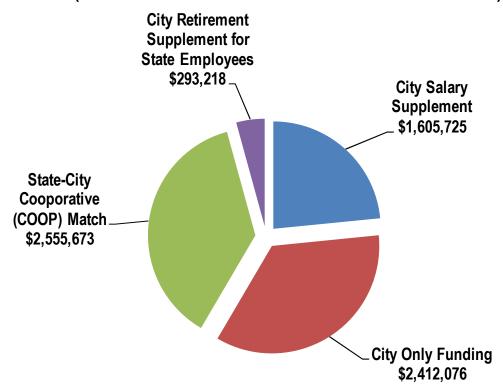
	FY 2012	FY 2013	FY 2014
Selected Performance Measures	Actual	Approved	Proposed
Number of refugee health assessments	64	20	70
Number of immunization visits	4,883	6,000	5,000
Number of pre-natal care visits	5,770	6,400	6,000
Number of pediatric visits	3,685	5,000	4,000
Number of medical exams provided by Adolescent Health Clinic	798	1,000	900
Number of food safety evaluations conducted	2,218	2,200	2,200

### FY 2014 Proposed City General Fund Expenditures



<sup>\*</sup>The Public Health Emergency Management Program is partially supported by federal funds.

# FY 2014 Proposed Total Expenditures \$6,866,692 (Does not include State Match Allocation or Grants)



#### **Health Department Funding and Program Expenditure Information**

The Alexandria Health Department (AHD) is one of 35 State health district offices of the Virginia Department of Health (VDH). Although it is not a department of the Alexandria City government, AHD works closely with the City on public health issues.

The Health Department is funded through a variety of funding streams:

- 1. <u>City Only Funding</u> the City provides funding for City employees and specific activities (e.g. the Teen Wellness Center).
- The State-City Cooperative (COOP) Match consists of the Commonwealth of Virginia's General Fund
  appropriation and a concomitant "match" by the City, resulting in an allocation that is 55% State funding and 45%
  City funding.
- The City Salary Supplement the City supplements the salaries of most classified State employees so that their salaries are comparable to City salary scales to assist with recruitment and retention.
- **4.** <u>The City Retirement Supplement</u> the City provides funding to supplement all classified State employees retirement through the City Supplemental Retirement plan to assist with recruitment and retention.
- **5. State and Federal grants** some grant funds are provided through VDH and others through the City to enhance public health.
- **6.** <u>Client fees</u> collected from insurance and patients who pay on a sliding scale based on federal poverty guidelines; from restaurant permits; and from issuance of death certificates.

#### Notes:

- •The City's 45% "match" to the Cooperative Budget (#2, above) and the City Salary Supplement (#3) are committed annually via a signed local agreement between the City and the State Department of Health. These funds are paid on a quarterly basis to VDH.
- The City's All Funds budget reported herein does NOT include the State's General Fund appropriation to the Health Department or the Federal and State grants.
- VDH funding is based on a different programmatic structure than the programs and activities identified herein in the
  City's Managing for Results Initiative. Consequently, some programs or activities reported show \$0 City dollars or no
  FTEs. These activities are funded either through the State-City Cooperative Match or by federal or State grants.
   Performance measures for these programs and activities are provided, if available, since these are important functions
  of the Health Department regardless of the source of funding.

# Program Level Summary Information City Expenditure Summary

	FY 2012	FY 2013	FY 2014	% Change
City Expenditure By Program	Actual	Approved	Proposed	2013-2014
Leadership & Management Support Services	\$494,328	\$473,998	\$353,765	-25.4%
Communicable Disease Prevention & Control	\$157,520	\$175,615	\$178,624	1.7%
Maternal & Child Health Care Services	\$536,964	\$375,295	\$378,940	1.0%
Other Public Health Services	\$695,100	\$673,334	\$683,482	1.5%
Adolescent Services	\$383,486	\$569,682	\$446,092	-21.7%
Environmental Health	\$212,899	\$236,201	\$258,138	9.3%
Public Health Emergency Management*	\$0	\$106,008	\$113,035	6.6%
City Supplement to State Budget	\$4,215,963	\$4,455,289	\$4,454,616	0.0%
Total City Expenditures	\$6,696,260	\$7,065,422	\$6,866,692	-2.8%

<sup>\*</sup> The Emergency Preparedness program is partially supported by Federal funds.

### **Staffing Summary**

	FY 2012	FY 2013	FY 2014	% Change
Authorized Positions (FTE's) by Program*	Actual	Approved	Proposed	2013-2014
Leadership & Management Support Services	2.00	2.00	2.00	0.0%
Communicable Disease Prevention & Control	1.50	2.00	2.00	0.0%
Maternal & Child Health Care Services	3.45	1.65	1.65	0.0%
Other Public Health Services	5.95	4.10	4.10	0.0%
Adolescent Services	3.42	4.40	4.40	0.0%
Environmental Health	2.00	1.00	1.00	0.0%
Public Health Emergency Management	0.00	1.00	1.00	0.0%
City Supplement to State Budget (No Staff)	0.00	0.00	0.00	NA
Total FTE's	18.32	16.15	16.15	0.0%

<sup>\*</sup> FTEs reported here are for City staff and do not include approximately 104 FTEs funded by the State cooperative budget (80 FTEs) or by other State and federal funds (24 FTEs).

### **Health Department Programs and Activities**

### Leadership & Management Support Services

Leadership and General Management Partnership for Healthier Alexandria

### Communicable Disease Prevention & Control

Tuberculosis Elimination Sexually Transmitted Infection Control Immunization Disease Surveillance

Early Detection and Prevention of HIV

#### **Maternal & Child Health Care Services**

Prenatal Care & Case Management
Pediatric Care & Case Management
Family Planning
Women, Infants & Children Nutrition
Education & Supplemental Food
Program

#### **Other Public Health Services**

Home Screening Pharmacy & Laboratory Services HIV/AIDS Case Management Adult Emergency Dental Care

#### **Adolescent Services**

Teen Pregnancy Prevention Teen Wellness Center

#### **Environmental Health**

Food Safety Vector Control Aquatic (Pool) Health and Safety Respiratory Health and Other EH Activities

#### **Public Health Emergency Management**

Emergency Planning Training & Exercise Community Outreach & Preparation

#### City Supplement to State Budget

#### **Dept Info**

#### **Department Contact Info**

703.746.4996 http://www.alexhealth.org/

#### **Department Head**

Stephen Haering, MD, MPH, FACPM stephen.haering@vdh.virginia.gov

#### **Deputy Director**

Jeff Levine, MPA 703.746.4967 jeffrey.levine@vdh.virginia.gov

### **Leadership & Management Support Services**

The goal of Leadership and Management is to provide overall agency leadership; to enact strategic planning; to provide effective and efficient management support to AHD employees; to support community partnerships and collaborations concerned with public health.

	FY 2012	FY 2013	FY 2014
Program Totals	Actual	Approved	Proposed
% of All Funds budget	7.1%	6.7%	5.2%
City Add-On Funding	\$494,328	\$473,998	\$353,765
City Cooperative/Supplemental Funding	\$1,235,134	\$1,305,249	\$1,305,103
State Funding	\$852,658	\$1,109,513	\$1,072,720
Grants*	\$1,183	\$5,680	\$0
Fee Revenue	\$307,429	\$207,329	\$239,000
TOTAL	\$2,890,732	\$3,101,769	\$2,970,588
Program Outcomes			
% of departmental effectiveness targets met	100%	100%	100%

<sup>\*</sup>Does not include all grant and donations for Partnership for a Healthier Alexandria.

LEADERSHIP & GENERAL MANAGEMENT – The goal of Leadership and General Management is to			
provide financial, personnel and support services in order to facilitate the operations of the Alexandria	FY 2012	FY 2013	FY 2014
Health Department (AHD).	Actual	Approved	Proposed
Expenditures (City add-on funding only)	\$371,276	\$371,435	\$250,225
FTE's	1.00	1.00	1.00
\$ amount of departmental expenditures (City All Funds budget only)	\$6,696,260	\$7,065,422	\$6,866,692
Leadership & General Management expenditures as % of department total	5.5%	5.3%	3.6%
# of Department FTEs managed*	120.2	118.6	120.2
# of students/interns mentored/practicums provided	19	25	25
% of departmental effectiveness targets met	100%	0%	100%

<sup>\*</sup> Reorganizations from FY2012 to FY2014 resulted in fluctuations of FTEs managed (one Emergency Preparedness Coordinator; one Teen Pregnancy Prevention Health Educator were added)

PARTNERSHIP FOR A HEALTHIER ALEXANDRIA – The goal of Partnership for a Healthier Alexandria			
is to promote coalition building, collaborative planning and community action for Alexandria in order to	FY 2012	FY 2013	FY 2014
provide a safe and healthy community.	Actual	Approved	Proposed
Expenditures (City add-on funding only)	\$123,052	\$102,563	\$103,540
FTE's	1.00	1.00	1.00
# of community linkages	930	900	900
# of participants in Partnerships steering committee and work groups	219	225	225
% of workgroup action plans achieved	100%	100%	100%

### **Communicable Disease Prevention and Control**

The goal of the Communicable Disease Prevention and Control Program is to work in partnership with our medical and other communities to reduce and eliminate the occurrence of, and to prevent the spread of, communicable diseases through prevention, surveillance, early detection and treatment, education and technical advice, and outbreak control.

	FY 2012	FY 2013	FY 2014
Program Totals	Actual	Approved	Proposed
% of All Funds budget	2.3%	2.5%	2.6%
City Add-On Funding	\$157,520	\$175,615	\$178,624
City Cooperative/Supplemental Funding	\$553,355	\$584,767	\$584,632
State Funding	\$382,001	\$394,566	\$380,203
Grants	\$620,518	\$832,563	\$168,492
Fee revenue	\$57,532	\$55,500	\$93,000
TOTAL	\$1,770,926	\$2,043,011	\$1,404,951
Program Outcomes			
% of high priority communicable disease investigations begun within 24 hours	100%	95%	95%

TUBERCULOSIS ELIMINATION – The goal of TB Elimination is to provide clinical and intervention	FY 2012	FY 2013	FY 2014
services to the community in order to reduce the incidence of disease.	Actual	Approved	Proposed
Expenditures (City add-on Funding only)	\$82,519	\$96,361	\$98,728
FTE's	1.00	1.00	1.00
# of Latent TB Infection (LTBI) cases initiating treatment	243	250	250
# of active TB cases receiving direct observed therapy	9	30	15
# of suspect cases evaluated and treated	0	10	5
# of Newcomer Health Assessments completed*	64	20	70
# of new comers found & referred to other US jurisdictions	22	15	15

<sup>\*</sup> Numbers fluctuate due to politically driven world events.

SEXUALLY TRANSMITTED INFECTION (STI) CONTROL – The goal of Sexually Transmitted Infection			
Control is to provide clinical and preventive services to the community in order to reduce the incidence	FY 2012	FY 2013	FY 2014
of disease.	Actual	Approved	Proposed
Expenditures (City add-on funding only)	\$6,914	\$0	\$0
FTE's	0.00	0.00	0.00
# of STI Clinic visits	1,614	1,300	1,600
% of persons evaluated in STI Clinic who return and are treated for an STI (Target 95%)	99%	95%	95%

IMMUNIZATION - The goal of Immunization program is to prevent and reduce the incidence of vaccine-			
preventable diseases through the achievement and maintenance of adequate vaccine coverage levels	FY 2012	FY 2013	FY 2014
among children in the community as measured by Co CASA*	Actual	Approved	Proposed
Expenditures (City add-on funding only)	\$0	\$0	\$0
FTE's	0.00	0.00	0.00
# of immunization visits adult and children	4,883	6,000	5,000
% of 2 year-old adequately immunized as assessed by CoCASA (2012 State avg was 70%)*	72%	78%	74%

<sup>\*</sup> CoCASA is a software application used to randomly measure the immunization status of specific populations in the community and to educate to improve coverage in schools, day care and preschools.

### **Communicable Disease Prevention Control - Continued**

DISEASE SURVEILLANCE – The goal of Disease Surveillance is to detect, investigate and monitor	FY 2012	FY 2013	FY 2014
infectious diseases for the community in order to mitigate their spread in the community.	Actual	Approved	Proposed
Expenditures (City add-on funding only)	\$0	\$0	\$0
FTE's	0.00	0.00	0.00
# of communicable disease reports investigated	253	300	300
% of high priority reported cases with investigation begun within 24 hours	100%	95%	95%

EARLY DETECTION AND PREVENTION OF HIV – The goal is to assure community collaborations for			
early detection and prevention of HIV through early diagnosis, partner notification of exposure to	FY 2012	FY 2013	FY 2014
infection and the reduction of infectivity of persons living with HIV by connection to medical care.	Actual	Approved	Proposed
Expenditures (City add-on funding only)	\$68,087	\$79,254	\$79,896
FTE's	0.50	1.00	1.00
# of HIV tests conducted in Alexandria by Health and Community partners*	3,601	3,000	3,500
% of newly diagnosed HIV cases interviewed for partner notification and connection to medical care.	57%	95%	80%

<sup>\*</sup> Pregnant women are now offered second HIV/AIDS test during the 3rd trimester

### **Maternal and Child Health Care Services**

The goal of Maternal and Child Health Care Services is to promote and protect the health of Alexandrians through the provision of reproductive, prenatal and pediatric care and nutrition services to low income residents.

	FY 2012	FY 2013	FY 2014
Program Totals	Actual	Approv ed	Proposed
% of All Funds budget	7.7%	5.3%	5.5%
City Add-On Funding	\$536,964	\$375,295	\$378,940
City cooperative/supplemental Funding	\$1,284,113	\$1,357,007	\$1,356,802
State Funding	\$886,470	\$856,629	\$800,747
Grants*	\$700,629	\$781,250	\$872,511
Fee Revenue	\$63,045	\$37,500	\$101,225
TOTAL	\$3,471,221	\$3,407,681	\$3,510,225
Program Outcomes			
Percent of AHD low birth-weight babies (State benchmark to maintain below 7%)	5%	7%	7%

<sup>\* \$50,000</sup> of Alex ndria Health Department's State grant (Title X) funding is provided to support the Arlandria Health Center family planning services.

PRENATAL CARE & CASE MANAGEMENT – The goal of Prenatal Care and Case Management is to			
provide care to high risk underserved pregnant women and their infants to prevent low birth weight	FY 2012	FY 2013	FY 2014
and other poor birth outcomes, and to ensure linkage to appropriate services.	Actual	Approved	Proposed
Expenditures (City add-on funding only)	\$498,627	\$349,925	\$352,366
FTE's*	2.58	1.28	1.28
# of deliveries	587	550	550
# of v isits	5,770	6,400	6,000
% of pregnant women enrolled in prenatal care in their first trimester	47%	45%	45%
% of patients who receive adequate prenatal care (7 visits if enter in first trimester, 5 in second, 3 in third)	95%	85%	85%

PEDIATRIC CARE & CASE MANAGEMENT - The goal of Pediatric Care & Case Management is to			
provide screening and access to health services for high-risk infants and children, and to link families to	FY 2012	FY 2013	FY 2014
available resources in order to promote & protect children's health.	Actual	Approved	Proposed
Expenditures (City add-on funding only)	\$38,337	\$25,370	\$26,574
FTE's*	0.87	0.37	0.37
# of Child Health Clinic visits (includes newborn assessments, acute pediatrics and well child visits)	3,685	5,000	4,000
% of AHD OB Clinic newborns assessed within 5 days	95%	95%	95%
# of Car Safety Seats distributed through certified instruction to eligible families	510	500	500
% of children (0-5) designated as founded CPS cases receiving coordinated services (CATCH)	100%	100%	100%

### **Maternal and Child Health Care Services - Continued**

FAMILY PLANNING – The goal of Family Planning is to provide reproductive healthcare, education and			
counseling to ensure that low-income women & men can plan pregnancies that occur by choice and	FY 2012	FY 2013	FY 2014
under low-risk circumstances.	Actual	Approved	Proposed
Expenditures (City add-on funding only)	\$0	\$0	\$0
FTE's	0.00	0.00	0.00
# of family planning patients enrolled for one year	5,169	3,500	5,500

WOMEN, INFANTS & CHILDREN SUPPLEMENTAL FOOD PROGRAM (WIC) – The goal of the federal			
Women Infants and Children Supplemental Food Program is to promote the nutritional health of high			
risk pregnant women, infants and children and to prevent poor birth outcomes through nutrition			
education, supplemental food vouchers and linkages to medical and social services to improve the	FY 2012	FY 2013	FY 2014
health of children.	Actual	Approved	Proposed
Expenditures (City add-on funding only)	\$0	\$0	\$0
FTE's	0.00	0.00	0.00
\$ redeemed value of WIC vouchers	\$2,012,000	\$2,100,000	\$2,100,001
# of active participants	3,118	3,500	3,501
% of women initiating breastfeeding	60%	45%	60%

### **Other Public Health Services**

The goal Other Public Health Services to provide support services to AHD clinics; Home Screenings, HIV/AIDS Case Management and Adult Dental Care services described below.

	FY 2012	FY 2013	FY 2014
Program Totals	Actual	Approv ed	Proposed
% of All Funds budget	10.4%	9.5%	10.0%
City Add-On Funding	\$695,100	\$673,334	\$683,482
City Cooperative/Supplemental Funding	\$618,892	\$654,024	\$653,922
State Funding	\$427,244	\$481,846	\$444,372
Grants	\$0	\$0	\$0
Fee Revenue	\$408,913	\$220,200	\$262,700
TOTAL	\$2,150,149	\$2,029,404	\$2,044,476
Program Outcomes			
% of HIV/AIDS patients who remain connected to care annually	99%	98%	98%

COMMUNITY BASED WAIVERS - HOME SCREENING – The goal of Community Based Waivers - Home			
Screening is to conduct a community based medica, social and mental health assessment of a resident's			
needs and establish a plan of care for the resident to remain in their home with support services when	FY 2012	FY 2013	FY 2014
practical and safe or to assist with entrance to long term care.	Actual	Approved	Proposed
Expenditures (City add-on funding only)	\$323,963	\$207,816	\$208,409
FTE's	1.75	0.50	0.50
# of persons evaluated	157	200	175

PHARMACY AND LABORATORY SERVICES – The goal of Pharmacy and Laboratory Services is to			
purchase and dispense medications; to collect, process, transport and insure QA integrity of lab			
collection and transport processes; and to provide patient and clinical education to staff and consumers	FY 2012	FY 2013	FY 2014
of the Department to improve the outcomes of all clinical activities.	Actual	Approved	Proposed
Expenditures (City add-on funding only)	\$154,211	\$259,160	\$264,161
FTE's*	2.00	2.00	2.00
# of prescriptions filled (total)	8,425	6,500	8,500
Cost per prescription filled	\$5.56	\$10.87	\$6.00
# of specimens processed to DCLS (State lab contract)	9,487	10,000	10,500
Cost per specimens processed	\$11.29	\$10.71	\$10.20

<sup>\*70%</sup> of the 1.00 FTE Pharmacist position is dedicated to Alexandria Neighborhood Health Services Inc.

### **Other Public Health Services - Continued**

HIV/AIDS CASE MANAGEMENT - The goal of HIV/AIDS Case Management is to assure comprehensive			
health care services and provide referrals to qualifying residents with HIV or AIDS to optimize their			
health by providing access to medications, avoid unnecessary hospitalization, and prevent the spread of	FY 2012	FY 2013	FY 2014
infection.	Actual	Approved	Proposed
Expenditures (City add-on funding only)	\$25,763	\$8,765	\$8,813
FTE's*	0.70	0.10	0.10
# of adults served	204	250	250
% of patients remaining connected to care	99%	99%	99%
# of HIV/AIDS dental visits	149	150	160

<sup>\*</sup> Three-year transition of Ryan-White Grant Program being assumed by ANHSI.

ADULT EMERGENCY DENTAL CARE – The goal of Adult Emergency Dental Care is to provide selected	FY 2012	FY 2013	FY 2014
dental services to uninsured and low income adults.	Actual	Approved	Proposed
Expenditures (City add-on funding only)	\$191,163	\$197,593	\$202,099
FTE's	1.50	1.50	1.50
# of adult dental visits	971	1,300	1,200
Cost per adult dental visit	\$197	\$152	\$168
% of dental emergencies resolved (target = 98%)	99%	98%	98%

### **Adolescent Services**

The goal of the Adolescent Services Program is to provide services that will help to assure that school age children in the City of Alexandria can succeed; this is done through partnerships and collaborative programs, as well as through educational programs, outreach activities, and the direct provision of clinical services.

	FY 2012	FY 2013	FY 2014
Program Totals	Actual	Approv ed	Proposed
% of All Funds budget	5.7%	8.1%	6.5%
City Add-On Funding	\$383,486	\$569,682	\$446,092
City Cooperative/Supplemental Funding	\$0	\$0	\$0
State Funding	\$0	\$0	\$0
Grants	\$114,182	\$65,000	\$30,000
Fee Revenue	\$0	\$0	\$0
TOTAL	\$497,668	\$634,682	\$476,092
Program Outcomes			
Pregnancy rate (per 1,000 female residents) among youths 12-19 years old*	33.40	43.00	40.00

<sup>\*</sup>The teen pregnancy rate is reported by calendar year. Rate for CY2009 was 47.3/1,000, for CY2010 was 43.2/1,000, and for CY2011 was 33.4/1,000.

TEEN PREGNANCY PREVENTION – The goal of Teen Pregnancy Prevention is to outreach and provide			
education to youth & families in the schools and community and provide support to collaborative	FY 2012	FY 2013	FY 2014
programs of ACPS, DCHS and ACAP to reduce the incidence of teen pregnancy in school age youth.	Actual	Approved	Proposed
Expenditures (City add-on funding only)	\$0	\$0	\$0
FTE's*	0.00	0.00	0.00
# of youth attending outreach activities or reached by health educator in programming.	800	200	800

<sup>\*</sup> State Teen Pregnancy Prevention Program grant funding ended June 2012; employee redirected to TWC as City employee and continues to work as health educator and outreach specialist.

TEEN WELLNESS CENTER – The goal of the Teen Wellness Center is to provide comprehensive			
medical and psychosocial services to the Alexandria adolescent population 12-19 years of age, to ensure			
that each and every Alexandria teen succeeds - physically, emotionally, socially and academically; and	FY 2012	FY 2013	FY 2014
to collaboratively provide an easily accessible Wellness Center at T.C. Williams High School.	Actual	Approved	Proposed
Expenditures (City add-on funding only)	\$383,486	\$569,682	\$446,092
FTE's	3.42	4.40	4.40
# of sports/routine physical exams	798	1,000	900
# of family planning visits	1,430	1,200	1,500
# of psychosocial assessments and visits	973	400	400

### **Environmental Health**

The goal of Environmental Health is to prevent disease, promote healthy environments for the community and provide environmental health services.

	FY 2012	FY 2013	FY 2014
Program Totals	Actual	Approved	Proposed
% of All Funds budget	3.2%	3.3%	3.8%
City Add-On Funding	\$212,899	\$236,201	\$258,138
City Cooperative/Supplemental Funding	\$524,469	\$554,241	\$554,157
State Funding	\$362,060	\$436,416	\$398,631
Grants	\$11,931	\$0	\$0
Fee Revenue	\$57,670	\$125,000	\$34,575
TOTAL	\$1,169,029	\$1,351,858	\$1,245,501
Program Outcomes			
% of complaint investigations initiated within 2 business days.	97.9%	95.0%	98.0%
% of EH complaints by residents that are resolved within 30 days	99.5%	97.0%	99.0%

FOOD SAFETY – The goal of the Food Safety activity is to regularly evaluate food establishments for			
compliance with state food and local codes, to train and educate food establishment operators about	FY 2012	FY 2013	FY 2014
good food safety practices, and, as needed, to take enforcement action to protect public health.	Actual	Approved	Proposed
Expenditures (City add-on funding only) *	\$14,625	\$10,975	\$10,975
FTE's **	0.00	0.00	0.00
# of food safety evaluations conducted.	2,218	2,200	2,200
# of the 9 FDA National Retail Regulatory Program Standards met	7	8	8
# of complaints about food establishments investigated	165	150	175
% of Food Safety related resident complaints resolved within 30 days	98.8%	97.0%	98.0%

<sup>\*</sup>The Food Safety program generated \$57,670 in City permit fees and other revenue in FY 2012.

<sup>\*\*</sup>Food Safety Program staffing is supported by the cooperative budget.

VECTOR CONTROL – The goal of the Vector Control activity is to prevent vector-borne diseases in			
humans and to monitor and control mosquito populations and mosquito-borne diseases. The program			
also monitors and responds to rabies incidents and numerous other public health issues including bed	FY 2012	FY 2013	FY 2014
bugs and ticks.	Actual	Approved	Proposed
Expenditures (City add-on funding only)	\$143,598	\$162,767	\$199,811
FTE's*	1.75	1.00	1.00
# of animals tested for rabies	64	50	50
# of mosquitoes trapped and analyzed	25,884	28,000	28,000
% of Vector Control related resident complaints resolved within 30 days	100.0%	97.0%	97.0%

<sup>\*</sup>The Department employs seasonal staff to perform Vector Control functions during the year.

### **Environmental Health – Continued**

AQUATIC HEALTH AND SAFETY – The goal of the Aquatic Health and Safety activity is to regularly			
evaluate pools and spas for compliance with the Aquatic Health Ordinance in order to prevent	FY 2012	FY 2013	FY 2014
drownings, injuries and waterborne illnesses and to improve sanitary conditions at these facilities.		Approved	Proposed
Expenditures (City add-on funding only)	\$32,591	\$62,459	\$47,352
FTE's*	0.00	0.00	0.00
# of pool and spa evaluations conducted	1,333	1,140	1,140
# of pools cited for imminent health hazards resulting in pool closure	7	25	15
Aquatic Health permit fees and other revenue collected**	\$58,530	\$60,000	\$60,000

<sup>\*</sup>The Department employs seasonal staff to perform Aquatic (Pool) and Safety functions during the year.

RESPIRATORY HEALTH AND OTHER ENVIRONMENTAL HEALTH ACTIVITIES – The goal of the			
Respiratory Health activity is to reduce respiratory illness in Alexandria through community educational			
outreach activities, enforcement of state and city smoking regulations, and investigation of respiratory			
health complaints associated with mold, toxic chemicals and allergens. Other Environmental Health			
activities include regulation of hotels, marinas, geothermal heat pump wells, massage therapy and	FY 2012	FY 2013	FY 2014
personal grooming establishments are also included in this activity category.	Actual	Approved	Proposed
Expenditures (City add-on funding only)*	\$22,085	\$0	\$0
FTE's	0.25	NA	NA
# of respiratory health complaints investigated	NA	NA	NA
# of other environmental health complaints investigated	NA	NA	NA
% of Respiratory Health related resident complaints resolved within 30 days	NA	NA	NA

### **Public Health Emergency Management**

The goal of the Public Health Emergency Management Program is to help assure the health and safety of Alexandria residents, businesses and visitors during public health emergencies. This is accomplished through effective, integrated planning with City agencies and community partners; through training and exercises with staff, volunteers and community partners; and through community outreach to the public to provide accurate information and guidance for preparing for and responding to emergencies that could threaten health.

	FY 2012	FY 2013	FY 2014
Program Totals	Actual	Approv ed	Proposed
% of All Funds budget	0.0%	1.5%	1.6%
City Add-On Funding	\$0	\$106,008	\$113,035
City Cooperative/Supplemental Funding	\$0	\$0	\$0
State Funding	\$0	\$0	\$0
Grants	\$178,956	\$231,500	\$284,319
Fee Revenue	\$0	\$0	\$0
TOTAL	\$178,956	\$337,508	\$397,354
Program Outcomes			
% of State-identified Critical Tasks met	100%	100%	100%
% of CDC and UASI Critical Tasks completed	100%	100%	100%

EMERGENCY PLANNING – The goal of Emergency Planning is to assure the City of Alexandria is ready		FY 2013	FY 2014
for public health emergencies.	Actual	Approved	Proposed
Expenditures (City add-on funding only)*	\$0	\$106,008	\$113,035
FTE's*	0.00	1.00	1.00
# of CDC grant funding requirements met (out of 36)**	36	36	36
# of Urban Areas Security Initiative (UASI) grant requirements met	9	9	9
% of Public Health Emerg Operations Plan (EOP) elements updated annually	100%	100%	100%

<sup>\*</sup>An Emergency Management Coordinator position (\$106,008 and 1.0 FTE) was created in FY 2013 to support emergency preparedness activities in the City; this was part of a reorganization strategy that resulted in overall FTE decrease for the Health Department.

TRAINING & EXERCISE – The goal of Training & Exercise is to assure that all Public Health staff and	FY 2012	FY 2013	FY 2014
volunteers are prepared to respond effectively to Public Health Emergencies	Actual	Approved	Proposed
Expenditures (City add-on funding only)	\$0	\$0	\$0
FTE's	0.00	0.00	0.00
# of Health Department staff trained and ready*	120	120	120
% of Department staff trained in roles for health emergencies	100%	100%	100%
# of community volunteers trained and ready	340	600	600
% of volunteers trained.	68%	80%	80%
# of volunteer hours	1,478	600	1,500
\$ value of volunteer hours	\$39,300	\$16,885	\$40,000
# of drills conducted.	6	5	6

<sup>\*</sup> Includes City and State personnel

### **Emergency Preparedness, continued**

#### **Activity Data**

COMMUNITY OUTREACH & PREPARATION – The goal of Community Outreach and Preparation is to			
provide accurate information and viable planning guidance to help the general public, and all relevant	FY 2012	FY 2013	FY 2014
local government and non-government agencies, be ready for public health emergencies.	Actual	Approved	Proposed
Expenditures (City add-on funding only)	\$0	\$0	\$0
FTE's	0.00	0.00	0.00
# of outreach events/presentations	25.0	25.0	25.0
# of public information contacts	1,000	2,500	2,500

### City Supplement to State Budget (spread into program totals above)

These funds are provided to meet the City's Local Government Agreement obligation to match the State allocation as well as to supplement most AHD employees' salary and retirement (to enhance recruitment and retention).

	FY 2012	FY 2013	FY 2014
Program Totals	Actual	Approv ed	Proposed
% of All Funds budget	63.0%	63.1%	64.9%
City Cooperative/Supplemental Funding	\$4,215,963	\$4,455,289	\$4,454,616
Less Revenues	\$0	\$0	\$0
Net General Fund Expenditures	\$4,215,963	\$4,455,289	\$4,454,616
Program Outcomes	N/A	N/A	N/A

CITY SUPPLEMENT TO STATE BUDGET - The City Supplement to the State includes the City's 45%			
match to the State General Fund allocation; the City's salary supplement to State Co-op employees; City			
supplemental retirement benefits for the Health Department's full-time State employees; and the			
Contingent Account (if any). The City's 45% match and the salary supplement are paid quarterly to the	FY 2012	FY 2013	FY 2014
State Department of Health, as part of the Local Agreement with the State.	Actual	Approved	Proposed
Expenditures (City Cooperative/Supplemental Funding) Plus supplemental retirement to state employees	\$4,215,963	\$4,455,289	\$4,454,616
FTE's (no staff)	0.00	0.00	0.00

## **Summary of Budget Changes**

Curi	rent Service Adjustments		
			FY 2014
Activity Current	t Service Adjustment	FTE	Proposed
Comm. Based Waivers - Home Screenings	HVAC Contract	0.0	\$1,002
Contractual adjustment to provide HVAC mainte	enance at Casey Clinic.		
Emergency Planning	Non-Personnel Costs	0.0	\$8,384
An Emergency Planner position was added in F funding for associated non-personnel costs with	-	and benefits. This adj	ustment provides
Teen Wellness Center	Non-Personnel Costs	0.0	\$5,332
A Health Planner position was added in FY13 a for associated non-personnel costs with this po		nefits. This adjustme	nt provides funding
Leadership and General Management	Janitorial Services Contract	0.0	\$2,700
Contractual adjustment to provide janitorial serv	ices at Health Department Fa	cilities across the city	y
Pharmacy and Lab Services	Data Processing Equipment Maintenance	0.0	\$3,696
Contractual adjustment to provide warranty and	maintenance of pharmacy da	ta processing equipm	ent.
	Reductions		
			FY 2014
Activity	Reduction	FTE	Proposed
Leadership and General Management	Utilities Savings	0.0	-\$53,748
The Health Department identified a \$53,748 say Street location to the State. This action is in a			_
Leadership and General Management	Custodial Savings	0.0	-\$62,480
The Health Department identified a \$62,480 sav Clinic location to the State. This action is in ac		•	
Aquatic Health And Safety	Reduced Pool Inspections	0.0	-\$16,070
The Aquatic (Pool) Health & Safety Activity will reduction in the program's ability to conduct po conditions at these facilities.	continue to be staffed with se	• •	
Respiratory Health And Other Environmental Health Activities The Vector Control Activity will continue to be s	Reduced Vector Control staffed with seasonal employe	0.0	-\$16,070
program's ability to monitor, treat or respond to		oo. Thore will be 110	Toddottori iii tiio

### Other Health Activities

**Mission Statement:** This section summarizes City contributions to regional and non-profit organizations that provide health care or health-related services to Alexandria residents. (The City also provides funds to the Alexandria Health Department, a State agency.)

#### **FY 2014 Budget Summary Table**

Expenditure By Organization	FY 2012 Actual	FY 2013 Approved	FY 2014 Proposed	% Change 2013-2014
INOVA Alexandria Hospital Arlandria Health Center Health Systems Agency of Northern Virginia	\$800,000 \$362,500 \$13,600	\$510,000	\$560,000	9.8%
Net General Fund Expenditures	\$1,176,100	\$1,324,000	\$1,374,000	9.8%

	2011	2012
Selected Performance Measures	Actual	Actual
INOVA Total \$ Amount of Indigent Care Provided to Alexandria Residents (CY)	\$11,100,000	\$13,500,000
Arlandria Clinic # of Alexandria Patient Visits (FY)	23,616	42,736
Arlandria Clinic City Contribution Per Visit (FY)	\$15.3	\$11.9

#### Other Health Background

#### **INOVA Alexandria Hospital**

INOVA Alexandria Hospital and the City of Alexandria have a long history of cooperation in attempting to meet the health care needs of our low-income residents. Since the mid1940s the Hospital has been exempt from the payment of real property and business tangible taxes to the City. Prior to 1982, the City contributed to the support of the hospital's emergency department and inpatient care. In 1982, the City contributed \$315,000 to the Hospital for "indigent care." The amount gradually increased, and since 1991, the City has contributed \$700,000 annually to the Hospital to help offset costs for indigent inpatient care for City residents. In FY 2012, City Council added \$100,000 to the contribution to the Hospital, bringing it to \$800,000. The approved budget for FY 2014 remains at the same level.

#### Arlandria Health Center\*

The City Contribution to ANHSI is increasing from \$510,000 in FY 2013 to \$560,000 in FY 2014, which comprises entirely of an increased contribution to provide additional services at the Casey Clinic due to increased demand.

The proposed budget for FY 2014, including all sources of funds, is \$8.9 million, an increase of \$1.9 million compared to FY 2013. In FY 2012 ANHSI received 27.0% (\$1.9 million) of its funding from federal sources, such as the federal Community Health Center Program, under the Health Resources and Service Administration's Bureau of Primary Health Care and other federal grant programs.

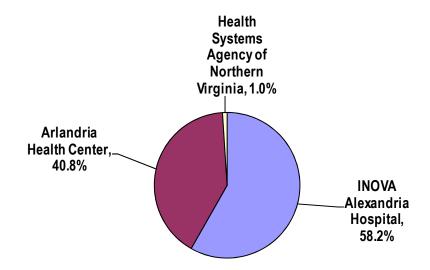
\* The Arlandria Health Center (formerly the Arlandria Health Center for Women and Children) began in 1993 as a unique public-private partnership between the City of Alexandria, the Alexandria Health Department, the Commonwealth of Virginia, and the private sector. Alexandria Neighborhood Health Services, Inc. (ANHSI), a not-for-profit organization, was created in 1996 to sustain and manage the clinic as the initial federal funding obtained by the Alexandria Health Department ended. In late 2003, ANHSI was awarded a three-year federal grant to establish and operate a Community Health Center (CHC) in Alexandria, known as the Arlandria Health Center. As Northern Virginia's first Federally Qualified Community Health Center, the Arlandria Health Center expanded its array of primary care services and began serving men.

### Other Health Activities

ANHSI reports serving 12,963 individuals during FY 2012 and providing 42,736 health care visits. Recent data provided by ANHSI indicates that 55% or 7,130, are from the City of Alexandria; 12%, or 1,556, from Arlington County; 30%, or 3,889, from Fairfax County, Fairfax City and Falls Church; and 3%, or 388, from Prince William and Loudoun Counties. ANHSI also reports that 81% of total patients are uninsured, including 92% of adults and 42% of children. In addition, ANHSI reports that Arlington County contributes approximately \$70,958 of in-kind support for dental (\$25,112) and primary care services (\$45,846). ANHSI has requested additional funding from Arlington County.

#### **Health Systems Agency of Northern Virginia**

The Health Systems Agency (HSA) of Northern Virginia was incorporated in 1975 as a Virginia non-profit organization to ensure accessible health facilities in the Northern Virginia area and to prevent unnecessary duplication of health resources by providing health planning and coordination of services with other health organizations and agencies. In June 1990, the HSA was designated the regional health planning agency for Northern Virginia by the Virginia Health Planning Board under the authority of the Virginia Health Planning and Resources Development Act. Participating local jurisdictions are asked to contribute roughly ten cents per capita to the HSA for FY 2014. Alexandria's share is \$14,000.



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City of Alexandria – FY 2014 Proposed Budget